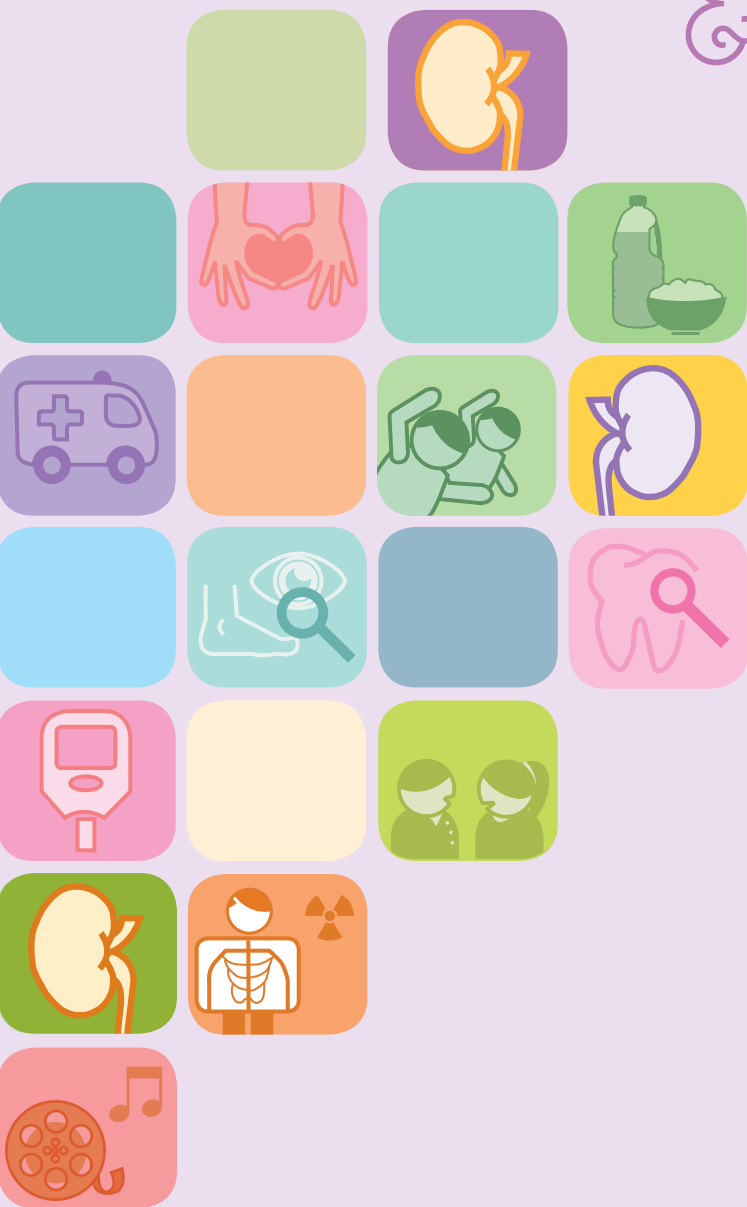
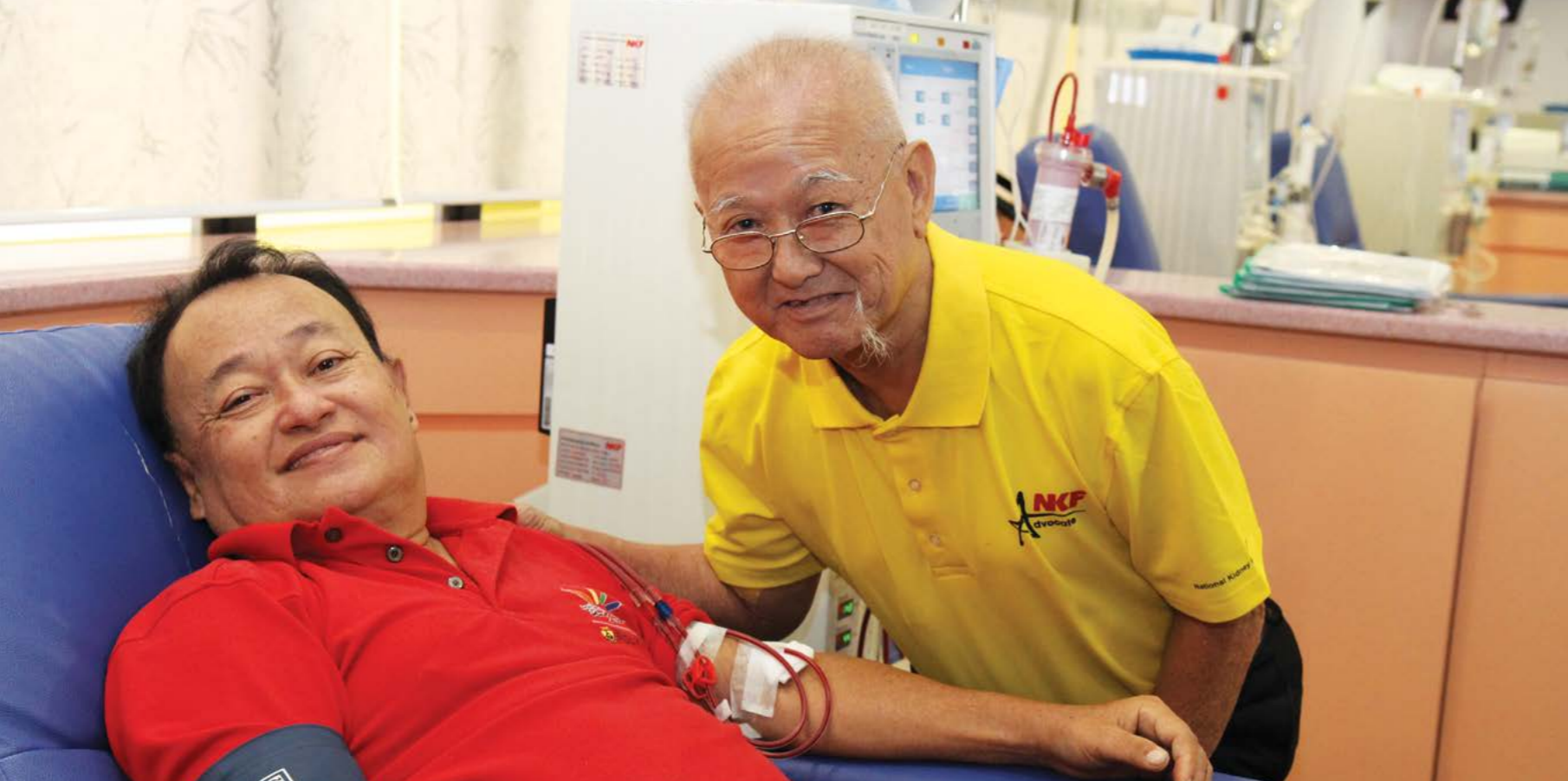


Giving Life & Hope





“ I’m grateful to NKF for providing me with highly subsidised dialysis and care. Thanks to them, I do not have to pay anything for my treatment. ”

Seah Bock Yan (left), 57, kidney patient at Ang Mo Kio 1 Dialysis Centre. Through the NKF’s “Buddy System”, he receives support and encouragement from another patient, Gan Ah Soy (right), 68. Mr Gan also does not have to pay anything for his dialysis.

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Our Vision & Mission

Giving Life & Hope

through **affordable, sustainable & quality renal care**
and **education & prevention of kidney disease**
in **partnership with the community**

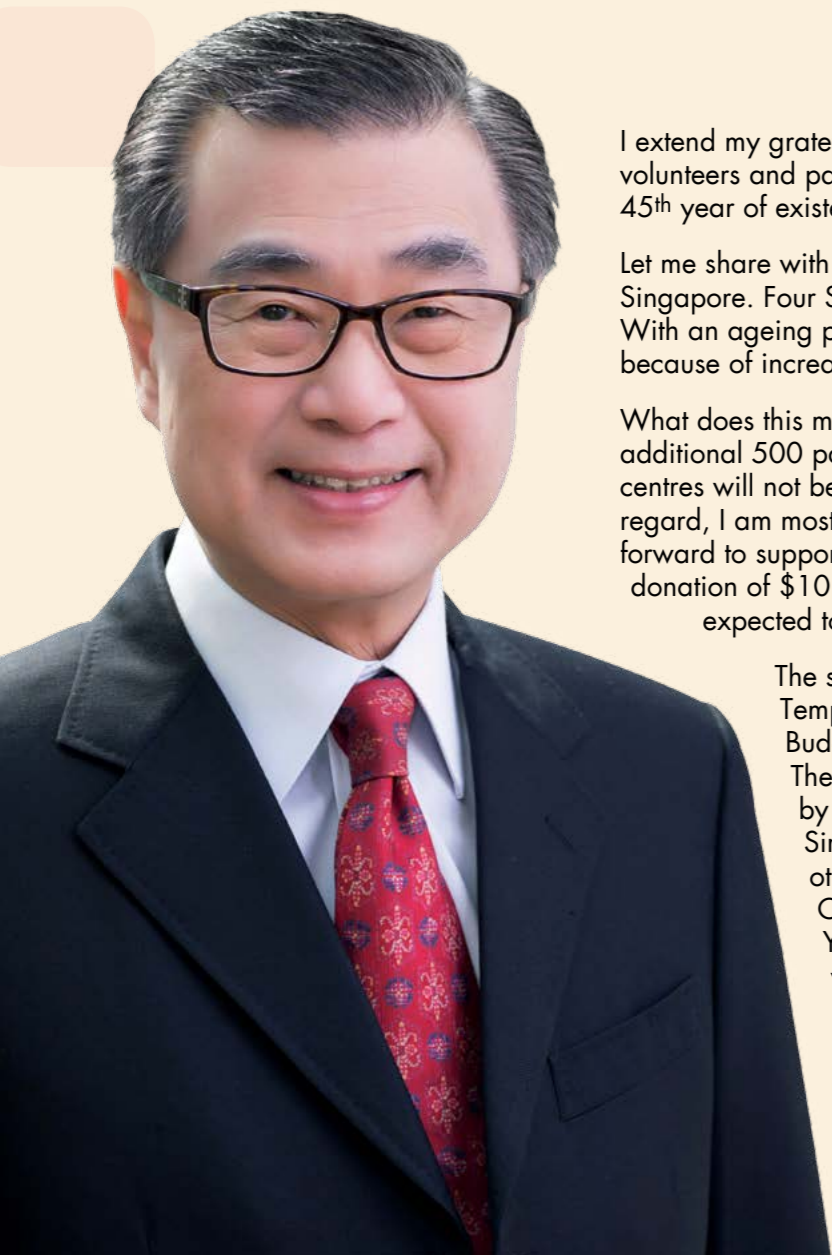
Our Core Values

Integrity
Competency
Teamwork

Our Culture

5Cs
Commitment
Communication
Compassion
Collaboration
Consistency

chairman's message



I extend my grateful thanks and appreciation to all our donors, volunteers and partners for supporting our cause as we celebrate our 45th year of existence.

Let me share with you about the current situation of kidney disease in Singapore. Four Singaporeans lose the use of their kidneys every day! With an ageing population, this number will increase at a faster rate because of increased incidences of diabetes and hypertension.

What does this mean for NKF? We will have to look after an additional 500 patients in the next five years. Our existing 25 dialysis centres will not be able to cope with the projected increase. In this regard, I am most grateful to five generous sponsors who came forward to support our Charity Dinner this year with a combined donation of \$10 million to build five new dialysis centres, which are expected to be operational by 2016.

The sponsors include the Kwan Im Thong Hood Cho Temple, which donated \$2.3 million; The Singapore Buddhist Lodge, which donated \$2 million; and The Sirivadhanabhakdi Foundation of Thailand, owned by the family of Khun Charoen and Khunying Wanna Sirivadhanabhakdi, which donated \$2 million. The other sponsors will be revealed by NKF in due course. Overall, the Charity Dinner raised \$11.3 million. You can read more about the caring sponsors who have made this possible in this Report. The support to build dialysis centres comes mainly from corporations and organisations.

Our next step would be to work towards increasing individual support from the many caring people in our community through regular

“With an ageing population, patients are sicker, increasingly frail and need more medical attention. We also need to build more dialysis centres to cope with the rising kidney patient population, which will lead to increasing operating expenses. Our current year reserves of \$269 million are only adequate to fund about 3.0 years of projected annual operating expenditure.”

monthly donations, which will provide us with a steady stream of income. While we do our best to garner more support for patients, we cannot go on building more dialysis centres for three reasons: first, the high construction cost – about \$2 million per dialysis centre; second, the high operating and maintenance costs – about \$2 million per year; and, third, the difficulties in finding and securing suitable sites to build the dialysis centres. It is also becoming increasingly more difficult to recruit doctors, nurses and other relevant manpower.

The total running cost of NKF this year is over \$70 million; and, our cost to treat a patient is about \$2,000 per month. Our patients are poor and cannot afford the high cost of treatment. 40% of them pay nothing; 20% pay \$50 or less; and the rest pay whatever they can afford.

To tackle the increasing kidney patient population, we continue to promote kidney transplant as it provides the best treatment option with better clinical outcomes than other treatment options such as dialysis. In fact, transplantation is closest to finding a cure for kidney failure. However, it is limited by the shortage of kidney donors. In 2013, there were 424 people on the waiting list for transplant; but, only 68 (16%) got transplanted. Of the 68 transplants – 34 from cadaveric and 34 from living donors. We cannot depend on cadaveric donors; and, will work to persuade family members and friends of patients to consider donating their kidneys for transplantation.

While encouraging kidney transplant and providing quality renal care to all our haemodialysis patients, we are promoting peritoneal dialysis (PD), a home-based treatment, as an alternative to haemodialysis. To encourage and build-up the confidence of patients undergoing this treatment, we have a PD Community Support Programme

where trained and experienced PD nurses from NKF work closely with the hospitals to support PD patients by conducting regular home visits. The visits facilitate early identification of PD-related problems so that patients receive timely intervention, thus reducing hospitalisations. Since the home visits started in 2011, we have conducted more than 2,300 home visits, benefiting more than 540 patients.

Promoting kidney transplant and being a good dialysis provider is not enough. We need to deal with the root of the problem by accelerating the knowledge and education of kidney failure prevention. 99% of patients who joined NKF in our last financial year suffer from hypertension, and 76% are diabetic. Hypertension and diabetes are the leading causes; but, they are preventable. That is the good news! It also cost much less to treat a diabetic and/or hypertensive patient to prevent kidney failure. The key is prevention rather than intervention.

In these regards, I am pleased to announce that NKF has set up a \$10 million Education and Prevention Fund for precisely this purpose with an initial funding of \$1.3 million from the Charity Dinner. We need to invest in ways and means to educate the community on the importance of kidney disease prevention.

Thank you, once again for your support, generosity and compassion for the sick, the poor and the marginalised in Singapore.

Yours sincerely

Koh Poh Tiong
Chairman

CEO's message

Thank you for your care, support and benevolence for the NKF's cause. Indeed, you have touched the lives and warmed the hearts of needy kidney patients.

To be afflicted with kidney failure can be devastating for anyone. We at NKF have had the resolve and determination to help these unfortunate people for the past 45 years and we continue to do so because of your support.

We currently serve over 90% of needy patients in Singapore and with more and more people turning to us for help, it is important that we serve the needs of patients and help the community to stay healthy by focusing on the **5Ps – Patient, People, Passion, Process and Purpose**.

For our **patients**, we not only strive to provide quality and affordable treatment, but also holistic care. In this regard, we continuously enhance and establish new patient support programmes to provide psychosocial support to patients and their families.

Our new Patient Advocacy programme helps ensure that the needs of patients are met and that none will fall through the crack. The programme also empowers our patients through a "Buddy System" to take the initiative to visit other patients during their off-dialysis days and also be at our Patient Orientation Sessions so that they can encourage and help others as they start their journey with us. In this way, no patient needs to walk this journey alone. It is also remarkable to see many of our Patient Advocates starting to give back to the community

through outreach efforts at the various senior activity centres by befriending and providing psychosocial support for the needy elderly.

It is also important to keep people as **people** and not patients. Hence, we are doing more to educate people and create greater awareness of the consequences of kidney failure, so that steps can be taken to prevent this disease through early detection, intervention and prevention.

Among our new initiatives is the launch of our new Kidney Health Education Bus which will bring a new learning experience to the doorsteps of schools, grassroots and religious organisations. To reach out to the working population, we partner organisations through Healthy Mondays, another new initiative consisting of healthy lifestyle programmes to help companies engage their employees and motivate them to create a culture of wellness at the start of the week. To further propel our education and prevention efforts, we established an Outreach Committee that will form collaborations for better coordination of preventive efforts and help empower the community to take charge of their health.

To achieve our goals, we need to have **passion** to take care of our patients. We must care for them as persons and not as part of the machine that looks after the patients. Only then are we able to appreciate and tackle the day-to-day challenges. We must also be ready to roll up our sleeves to help the patients.



Ultimately, our work is for a purpose – to provide quality care for patients and expanding our health education efforts so that people will take positive steps to lead healthier lives. We will continue to do these in partnership with the Ministry of Health, other healthcare agencies and with the love and support of caring donors and volunteers like you in the most prudent and cost-effective way.



We have many education and training programmes as well as engagement programmes to take care of our staff so that we nurture a team who is dedicated, compassionate and progressive. A new programme we introduced is the "3 Pillars of Health" – Staying Happy, Maintaining Hygiene and Eating Right & Staying Fit. Our nurses winning several prestigious awards this year such as the Ministry of Health's Nurses' Merit Award is a testament of our commitment to have skilled and committed renal nurses who provide care, stewardship, leadership and excellence to serve the needs of our patients.

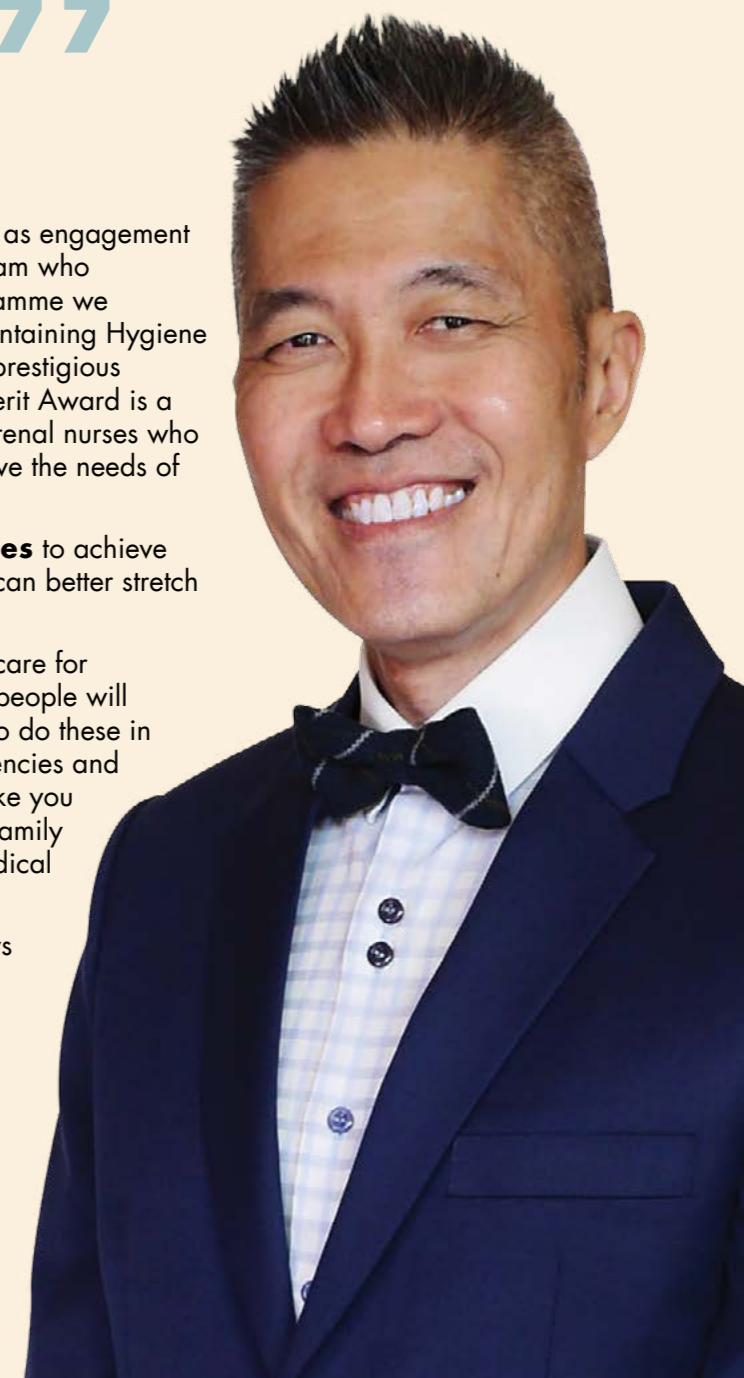
We also ensure that we continuously enhance our **processes** to achieve greater operational effectiveness and efficiency, so that we can better stretch our charity dollar and do more with what we have.

Ultimately, our work is for a **purpose** – to provide quality care for patients and expanding our health education efforts so that people will take positive steps to lead healthier lives. We will continue to do these in partnership with the Ministry of Health, other healthcare agencies and with the love and support of caring donors and volunteers like you in the most prudent and cost-effective way. We want every family to enjoy good health and save unnecessary spending in medical costs.

Wishing each one of you good health and happiness always and look forward to your continued support.

Yours sincerely

Edmund Kwok
Chief Executive Officer



Board of Directors



Chairman

MR KOH
POH TIONG

Members



DR ABDUL RAZAKJR
BIN OMAR



DR CHONG
YOKE SIN



MR KENNETH
CHOO



MR CHRISTOPHER
CHUAH



MR JOHNNY
HENG



MR BENNETT
NEO



MS NG
LAI YEE



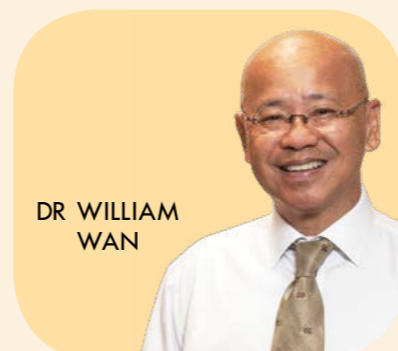
MR SOON
HONG TECK



PROF TAY
BOON KENG



PROF
A. VATHSALA



DR WILLIAM
WAN

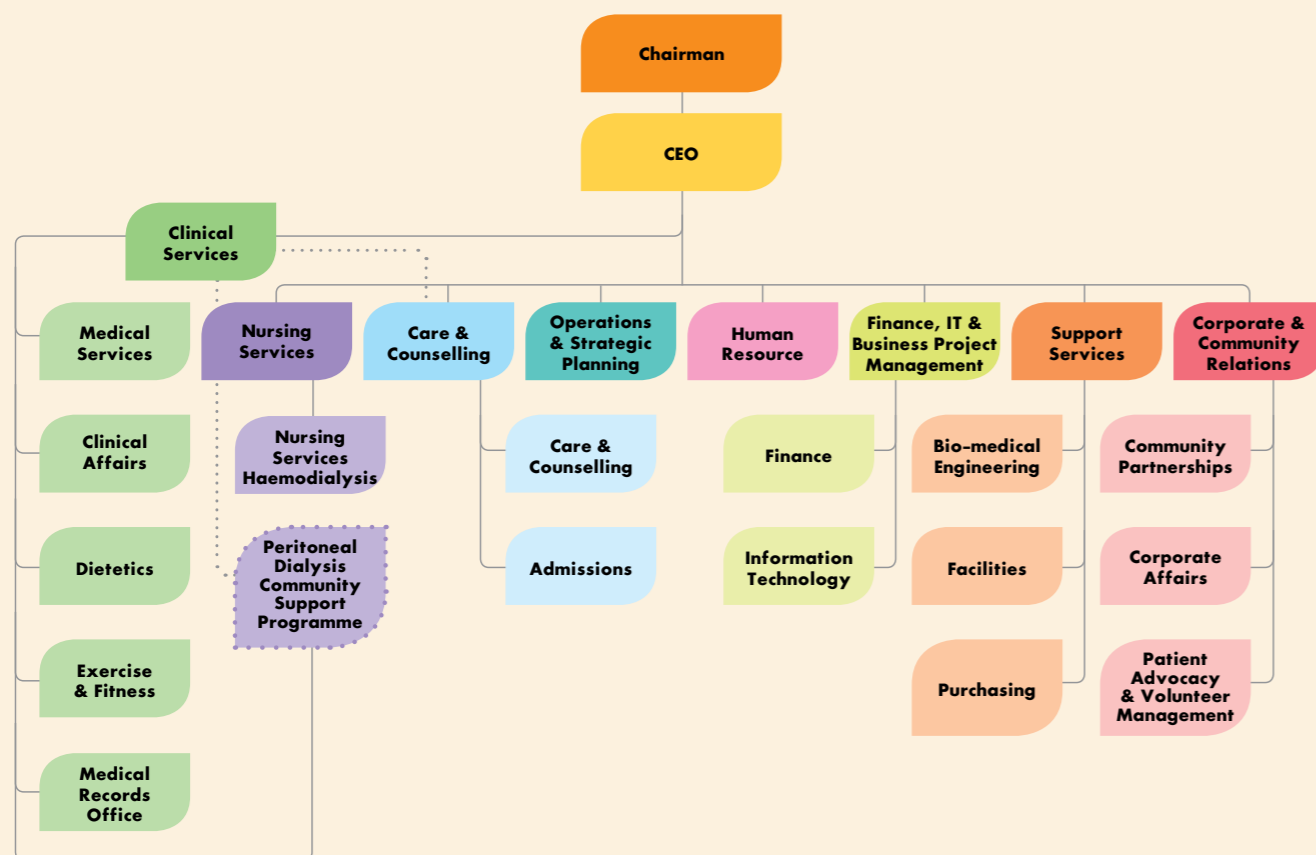


MR LAWRENCE
WONG



MS WONG
SU-YEN

Organisation Chart



Chief Executive Officer Edmund Kwok • **Clinical/Medical Services** Assoc. Prof Evan Lee (Clinical Services), Dr Mooppil Nandakumar (Medical Services), May Chua (Clinical Affairs), Chow Pek Yee (Dietetics), Desmond Ang (Exercise & Fitness), Chong Kwek Foo (Medical Records Office) • **Nursing Services** Lee Yee Kew (Nursing Services), Rowena Yeo (Nursing Services - East & West), Kaldip Kaur (Nursing Services - North & Central), Chua Chor Guek (Quality Management) • **Care & Counselling** Deby Sarojiyu Palakrishnan, Chua Wei Bin (Care & Counselling), Adeline Sim (Admissions) • **Operations & Strategic Planning** Lim May Lan • **Human Resource** Irene Leng • **Finance, IT & Business Project Management** Liew Yok Yin (Finance, IT & Business Project Management), Ingrid The (Finance), Catherine Goh (Information Technology) • **Support Services** Andrew Wong (Support Services/Facilities), Ganesan Sundaramurthy (Bio-medical Engineering), Joyce Tong (Purchasing) • **Corporate & Community Relations** Jeslyn Low (Corporate & Community Relations), Jane Guo (Community Partnerships), Yap Chai Kian (Corporate Affairs), Job Loei (Patient Advocacy & Volunteer Management)

Corporate Governance

Roles and Responsibilities of Board of Directors

The Board acts in the best interest of NKF with the aim of improving the quality of care for patients who are afflicted with kidney diseases. It also ensures there are adequate resources for the operations and programmes of NKF and that such resources are effectively and efficiently managed; that there are processes in place to ensure NKF complies with all applicable laws, rules and regulations; and there is an appropriate code of conduct, which upholds the core values of NKF and processes to ensure compliance with the code.

Day-to-day management of NKF is delegated by the Board to the management team headed by the Chief Executive Officer (CEO). Initiation of new programmes and activities, changes in current programmes and significant transactions require the approval of the Board. The Board also reviews and approves the annual budget prepared by management.

Board members are expected to avoid actual and perceived conflicts of interest. Where Board members have personal interest in business transactions or contracts that NKF may enter into, or have vested interest in other organisations that NKF has dealings with or is considering to enter into joint ventures with, they are expected to declare such interests to the Board as soon as possible and abstain from discussion and decision-making on the matter. Where such conflicts exist, the Board will evaluate whether any potential conflicts of interest will affect the continuing independence of Board members and whether it is appropriate for the Board members to continue to remain on the Board.

The Board has also ensured that NKF is in compliance with requirements in Financial Reporting Standards (FRS), the Recommended Accounting Practices for Charities (RAP6) and the Code of Governance for Charities and Institutions of a Public Character (IPCs).

Composition of our Board of Directors

The Board strives to ensure that Board members as a group has core competencies in areas such as accounting and finance, management, law, medicine, strategic planning and technology and that it incorporates a degree of diversity. All Board members must be independent. Independence refers to not having any family, employment, business and other relationships with NKF, any related companies or their officers that could interfere or be reasonably perceived to interfere, with the exercise of the Board member's independent judgment made in the best interest of NKF. The CEO is an ex-officio non-voting member of the Board and attends all Board meetings unless otherwise directed by the Board. In addition, other members of management are invited from time to time to attend and make presentations at Board meetings.

The Board believes that to be effective, it should not be too large, whilst at the same time, ensuring that there is a sufficient range and diversity of expertise and viewpoints. In light of regulations for charities and IPCs, the Board needs to have a minimum of 10 members. As at end of the financial year, the Board had 14 members.

The Board met four times during the financial year on the following dates:

NKF BOARD MEETINGS HELD:

10 September 2013

6 November 2013

14 January 2014

20 May 2014

Key Corporate Governance Initiatives

NKF is committed to lawful and ethical behaviour in all our activities and requires that our Board of Directors, employees, volunteers and consultants conduct themselves in a manner that complies with all applicable laws, regulations and internal policies. In keeping with this commitment and NKF's interest in promoting open communication, NKF has complied with the Code of Governance for Charities and IPCs. NKF's Governance Evaluation Checklist for the period 1 July 2013 to 30 June 2014 can be viewed at the Charity Portal www.charities.gov.sg.

NKF has a Whistle Blowing Policy and a Fraud Reporting Policy that provide employees with accessible channels to the Chairman of the Board, the Chairman and members of the Audit Committee and the internal auditor (partner in charge) for reporting suspected fraud, corruption, dishonest practices or other similar matters. During the financial year, there were no complaints reported by employees.

NKF also has a Reserve Policy to provide clarity in the Foundation's management of our reserves and assure stakeholders that we are well managed and have a strategy for building up reserves, that is, the unrestricted funds that are freely available for operating purposes.

Reserve Policy Statement

Our current year reserves of \$269 million are only adequate to fund about 3.0 years of projected annual operating expenditure.

in S\$'000	Current Year (as at 30 Jun 2014)	Previous Year (as at 30 Jun 2013)	% increase/ decrease
Unrestricted Funds (Reserves)	269,063	259,717	+4%
Restricted/Designated Funds	27,633	29,588	-7%
Total Funds	296,696	289,305	+3%
No. of Years Reserves Coverage of Annual Operating Expenditure	3.0	3.4	-12%

in million	FY 2014/15	FY 2015/16	FY 2016/17	Total for 3 years
Projected Operating Expenditure	82	90	100	272

With an ageing population, patients are sicker, increasingly frail and need more medical attention. We also need to build more dialysis centres to cope with the rising kidney patient population, while doing more to retard the disease upstream through education and prevention efforts. All these will lead to increasing operating expenses.

Annual operating expenditure, for the purpose of the Statement of Reserves, represents the total gross annual expenditure of the Foundation adjusted for inflation and projected capacity increases.

Taking into consideration projected income from dialysis treatment, NKF's reserve coverage will increase to 5.2 years. This is in line with the Board's resolution to maintain 5 years reserve coverage in view of the long-term dependencies of our patients and beneficiaries.

12 Committees to Cover Key Areas of Management

From 11 Committees last year, NKF has expanded to 12 Committees by establishing an Outreach Committee in July this year to enhance and strengthen our education and prevention efforts. The role of the 12 Committees are to assist the Board in covering key areas of management and improve our oversight of management and accountability to stakeholders. All committees have written terms of reference, which are approved by the Board. Minutes of committee meetings are provided to the Board.

Audit Committee

The Audit Committee reviews the efficiency and effectiveness of the Foundation's material internal controls, including operational and compliance controls, risk management and evaluate adherence; ascertains the adequacy of the Foundation's corporate governance, policies and procedures and the extent of adherence thereto; serves as an independent and objective party to review the integrity of the financial information presented by management to the members, regulators and the general public; provides communication between the Board and both the external and internal auditors; and reviews and ascertains the extent of independence of the external and internal auditors.

Chairman

Members



Mr Soon Hong Teck



Mr Keith Ng



Mr Alfred Shee

Donor Relations Committee

The Donor Relations Committee reviews and ensures that NKF has the appropriate policies and procedures to comply with the Code of Governance's "Good Fundraising Practices"; reviews and approves all fundraising programmes on a yearly basis; and helps raise awareness and garner support for financial and other assistance needed by the Foundation.

Chairman

Members



Mr Bennett Neo



Mr Lawrence Kim



Mr Benjamin Lee



Mr Tan Aik Peng

Finance Committee

The Finance Committee reviews the financial performance of NKF on a monthly basis and reports the results to the Board on a quarterly basis. Its functions include annual review of operating and capital expenditure budget and recommends to the Board for approval; review of quarterly financial performance against budget, and review and approval of Finance Policies and Procedures. It also reviews and approves all extra-budgetary expenditure beyond the delegated management

Committee Meetings Held:
2 September 2013
20 January 2014
24 April 2014

Committee Meetings Held:
16 July 2013
25 September 2013
26 November 2013
13 February 2014
10 March 2014
19 May 2014

Committee Meetings Held:
14 August 2013
4 November 2013
11 February 2014
14 May 2014

authority. In respect of extra-budgetary expenditure that are beyond the delegated authority of the Finance Committee, it recommends to the Board for approval. The Committee also oversees the Tender Committee.

Chairman

Members



Mr Kenneth Choo



Mr Chay Yee Meng



Mr Ling Guan Heng



Dr Mak Yuen Teen

Tender Committee

The Tender Committee is a sub-committee of the Finance Committee. The Committee supports and advises the Finance Committee on the procurement process to help ensure value-for-money and that it is transparent and competitive. It reviews risk implications, which may arise from the purchases and proposes measures to avoid or minimise such risks. It independently evaluates the tenders submitted for each purchase in excess of \$500,000.

Committee Meetings Held:
22 July 2013
14 October 2013
17 March 2014
26 May 2014

Chairman

Members



Dr Mak Yuen Teen



Dr Stephen Chew



Mr Lee Ho Wah



Ms Phua
Chiew Pheng



Mr Tag Sin Siew



Dr Tan Seng Hoe

Investment Committee

The Investment Committee recommends, for approval by the Board, the investment policy to meet the investment objectives of NKF in accordance with the investment policy, suitably qualified external fund managers (FMs) to implement the investment policy. Where external fund managers are appointed, the Committee also monitors and assesses the performance of the appointed external FMs, reports to the Board on the investment performance of funds under FMs' management and advises on matters relating to investment administration.

Committee Meetings Held:
26 July 2013
24 October 2013
24 January 2014
17 April 2014

Chairman

Members



Mr Lawrence Wong



Mr Peter Michael
Heng



Mr Lee Tiong Seng



Mr Tan Keng Hock



Ms Tan Min Lan



Mr David Tan



Mr Kim Teo



Ms Tng Kwee Lian

IT Committee

The IT Committee oversees major IT project implementation, reviews the annual IT budget and ensures budget compliance.

Chairman **Members**



Dr Chong Yoke Sin



Ms Ng Lai Yee



Mr Teo Chin Seng



Mr Linus Tham



Assoc. Prof James Yip

Committee Meetings Held:
24 July 2013
27 December 2013
23 April 2014

Medical Advisory Committee

The Medical Advisory Committee advises the CEO and Medical Services in the clinical areas and serves as a link between the Restructured Hospitals and NKF.

Advisor **Chairman** **Members**



Professor A. Vathsala



Assoc. Prof Evan Lee



Assoc. Prof Chan Choong Meng



Dr Adrian Liew



Dr Tan Seng Hoe



Professor Yap Hui Kim

Committee Meetings Held:
29 July 2013
9 December 2013
21 April 2014
23 June 2014

Medical Review Panel (MRP)

The Medical Review Panel comprising nephrologists from the Restructured Hospitals reviews patients who fail the medical review for admission into NKF's haemodialysis programme and wish to appeal against the rejection due to medical grounds.

Chairman **Members**



Dr Titus Lau



Dr Chionh Chang Yin



Dr Rajat Tagore

Outreach Committee (Newly established)

The Outreach Committee helps strengthen NKF's outreach initiatives to actively educate the community; form collaborations for better coordination of prevention efforts; and encourage and empower the community to take charge of their health.

Chairman **Members**



Dr Abdul Razakir Bin Omar



Dr Elly Sabrina Binte Ismail



Ms Haslinda Ali



Dr Stanley Liew



Mr Mohd Nizam Bin Ismail



Mr Noor Azlan Musa



Ms Siti Zulaiha Amin Eilyaas



Mr Sujimy Mohamad



Dr Zuraimi Bin Mohamed Dahlan

Patient Appeal Committee

The Patient Appeal Committee reviews appeal cases of patients seeking financial and social assistance as well as for admission into NKF's dialysis programme. These cases fall outside NKF's approved criteria for assistance and are referred to the Committee by NKF's Admissions and Care & Counselling departments. The Committee deliberates on these appeal cases and after careful consideration, makes recommendations to the CEO to accept, reject or provide alternative assistance to the applicants. In addition, the Committee reviews and provides recommendations for patients with behavioural or adherence issues.

Committee Meetings Held:
13 August 2013
24 September 2013
4 June 2014

Chairman **Vice-Chairman** **Members**



Ms Esther Lim



Dr Wong Loong Mun



Ms Hui Soh Heng



Ms Leow Sok Fen



Ms Jane Straaten



Ms Tay Poey Noy



Mr Yeo Say Ann

Remuneration Committee

The Remuneration Committee exercises policy oversight of the Human Resource function in NKF. It ensures that NKF has appropriate remuneration policies and decides on the remuneration of its Senior Executives. The Committee also reviews and approves employee compensation and benefit packages, which include performance incentive plans recommended by NKF's management.

Committee Meetings Held:
19 September 2013
3 December 2013
6 March 2014
27 June 2014

Chairman **Members**



Mr Koh Poh Tiong



Mr Chua Hoe Sing



Mr Ronald Tan



Ms Wong Su-Yen

Research Committee

The Research Committee reviews and selects clinical and translational research projects in the area of renal and renal-related diseases and ensures good stewardship and accountability for the way the fund is disbursed.

Committee Meetings Held:
 4 November 2013
 27 January 2014
 14 March 2014
 16 April 2014

Chairman



Professor A. Vathsala

Members



Assoc. Prof Chan Choong Meng



Dr Chionh Chang Yin



Dr Ho Chee Khun



Assoc. Prof Evan Lee



Dr Grace Lee



Dr Martin Lee



Dr Mooppil Nandakumar



Dr Tan Chieh Suai



Professor Yap Hui Kim

Volunteer Committee

The Volunteer Committee reviews and provides advice and recommendations to NKF's management on the volunteer programmes' policies and procedures, infrastructure and benefits for NKF volunteers. It also looks into the provision of insurance coverage for volunteers on the job as well as volunteer training to enhance their skills in their voluntary capacities. The Committee also helps to advocate and find opportunities for NKF's volunteer team to promote programmes to corporations and institutions.

Committee Meetings Held:
 23 July 2013
 7 October 2013
 9 January 2014
 29 April 2014

Chairman



Mr Johnny Heng

Vice-Chairman



Ms Shirley Wong

Members



Mr Simon Neo



Mr Adrian Tan



Mr Tom Tang



Dr Mabel Thng



Mr Wong Joo Seng



Quality Patient Care



Quality Patient Care

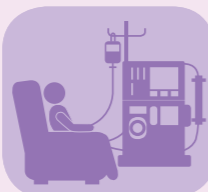
NKF helps kidney patients through the following ways:



1. Kidney Live Donor Support Programme



2. Peritoneal dialysis at home



3. Haemodialysis at our 25 dialysis centres



4. Portable funding for patients who dialyse at private dialysis centres

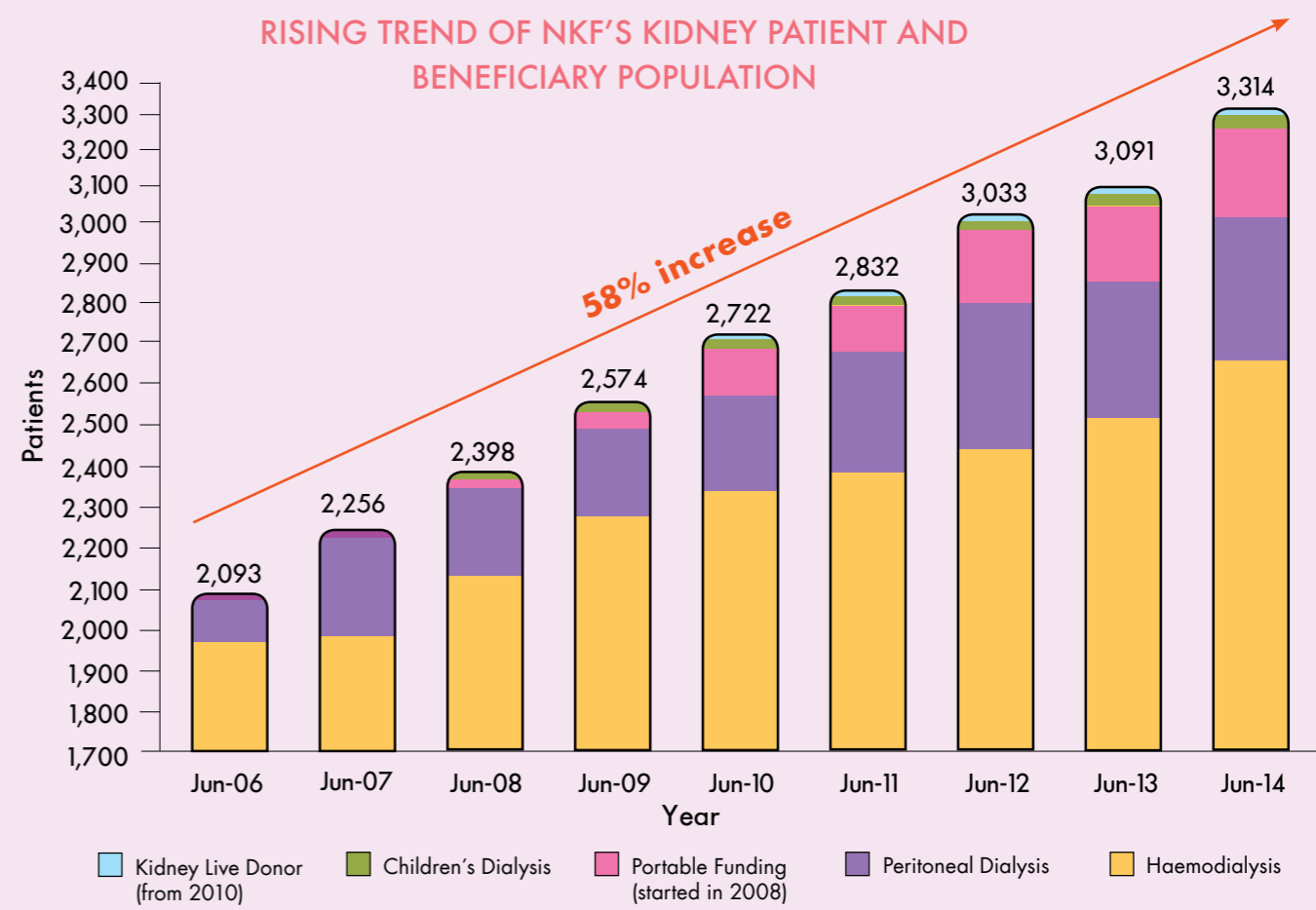


5. Children with kidney failure through the Children's Kidney Centre

The total kidney patient and beneficiary population at 3,314 represented a 7% increase and the amount of subsidies for dialysis, medication and auxiliary services given out was \$28.6 million for the financial year, an 8% increase.

\$28.6
million in subsidies were given out for dialysis, medication and auxiliary services

Programmes	Total Number of Patients and Beneficiaries			Amount of Subsidies (\$'000)		
	As at 30 Jun 2014	As at 30 Jun 2013	Variance (%)	Year ended 30 Jun 2014	Year ended 30 Jun 2013	Variance (%)
	Haemodialysis	2,672	2,518	6%	20,733	19,316
Peritoneal Dialysis	330	304	9%	1,428	1,542	-7%
Portable Subsidy	272	236	15%	3,661	3,085	19%
Children's Dialysis (including funding to Children's Kidney Centre)	19	17	12%	921	937	-2%
Kidney Live Donor	21	16	31%	30	24	25%
				26,773	24,904	8%
Patient Welfare				1,868	1,538	21%
Total	3,314	3,091	7%	28,641	26,442	8%



Kidney Transplantation

The Kidney Live Donor Support Fund was launched in November 2009 to promote kidney transplantation as this offers best long-term survival and quality of life. As part of NKF's on-going efforts to promote kidney donation, we have made enhancements to our current funding coverage to extend more help to living-related kidney donors. For a start, insurance coverage for Group Living Policy based on sum insured by NTUC Income has been doubled, from \$100,000 to \$200,000.

Since the launch of NKF's Kidney Live Donor Support Fund in 2009, 21 applicants have received funding approved by the Transplant Ethics Committee and NKF's management.

NKF will continue to look at ways to further enhance the funding coverage and encourage family members of patients to consider donating their kidneys to a loved one.

KIDNEY TRANSPLANTS IN SINGAPORE

Year	Waiting List	Transplants Done		
		Cadaveric	Live	Total
2009	460	41	28	69
2010	412	36	25	61
2011	436	36	31	67
2012	457	23	28	51
2013	424	34	34	68

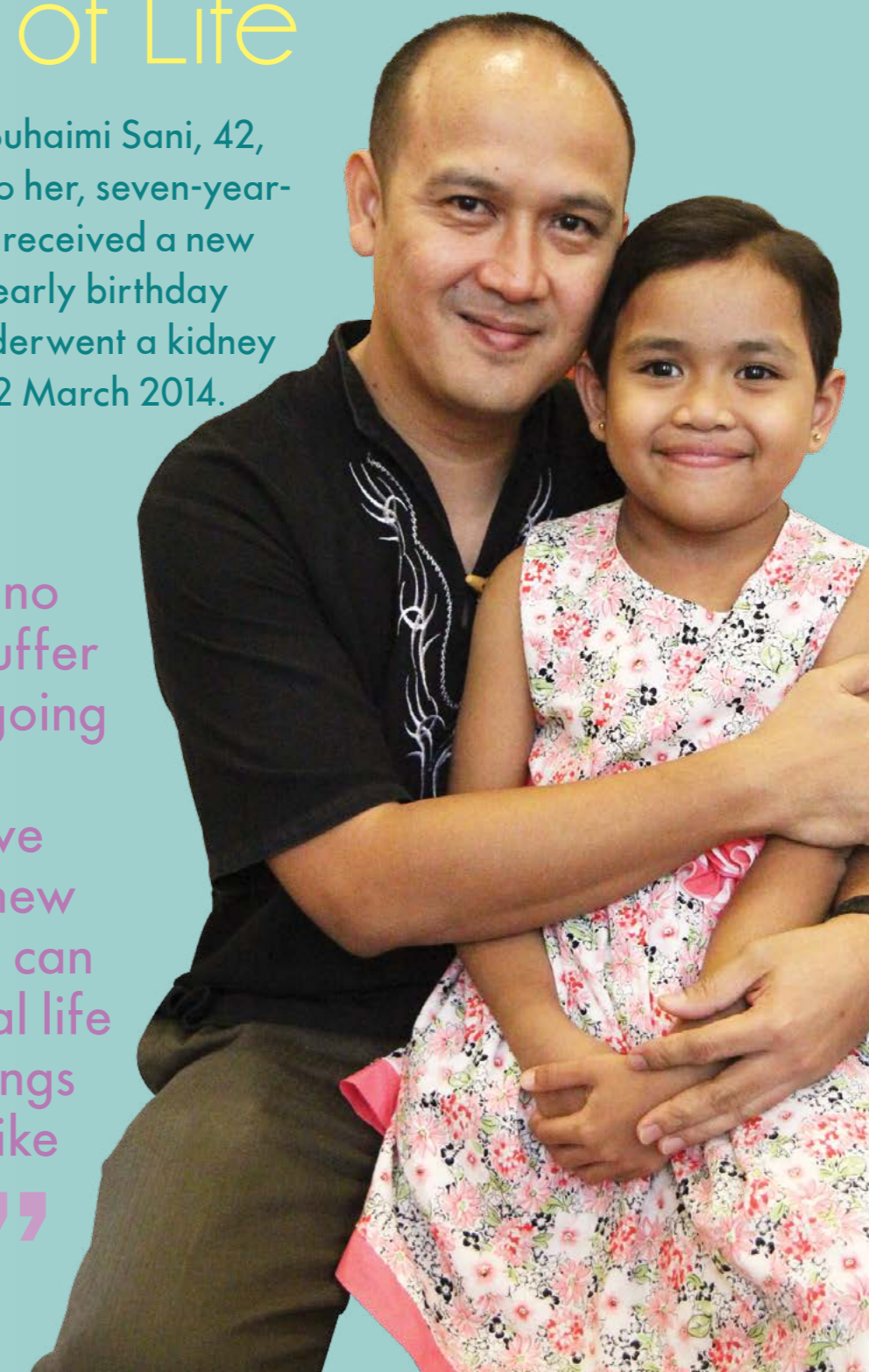
A New Lease of Life

Thanks to her father Mr Suhaimi Sani, 42, who donated his kidney to her, seven-year-old Syasya Dalili Suhaimi received a new lease of life. This was an early birthday present for her as she underwent a kidney transplant operation on 12 March 2014.



I'm glad Syasya no longer needs to suffer the pain of undergoing daily dialysis. Now, things have changed with a new kidney in her. She can lead a more normal life and enjoy the things she likes doing like swimming. ”

Mr Suhaimi Sani



Peritoneal Dialysis

Enhancing Support for Home-based Peritoneal Dialysis

Under NKF's Peritoneal Dialysis (PD) Community Support Programme, PD nurses provide home-based support to help patients start and stay well in PD. To help new PD patients start well on PD, NKF provides pre PD support, including HomeAid to create a 'PD-safe' environment at home. Adaptation to PD service helps new PD patients to transfer learning into safe practice when starting home-based PD. During regular home visits, PD nurses identify challenges faced by patients and their family members and collaborate with hospitals to address the issues so that PD patients can receive the required support and cope well with their treatment. The Supplementary assisted PD service, a respite service for caregivers, was started in 2014 to provide short-term PD assistance to relieve the caregivers when needed. Patient and their families with high psychosocial needs are also monitored by the medical social workers and counselling is given where necessary.

Helping Beneficiaries on Peritoneal Dialysis

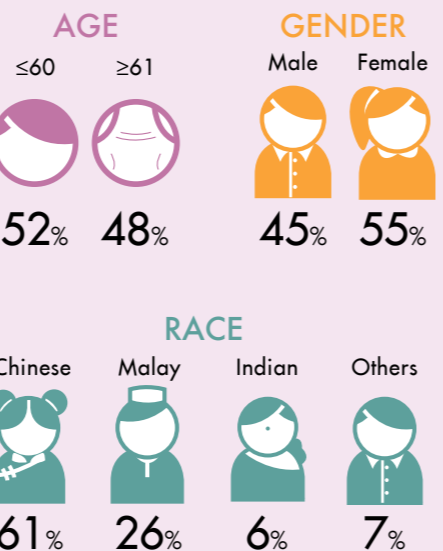
In the area of peritoneal dialysis, the number of beneficiaries was 330 for the financial year. In total, \$1.43 million in the form of subsidies were given out.



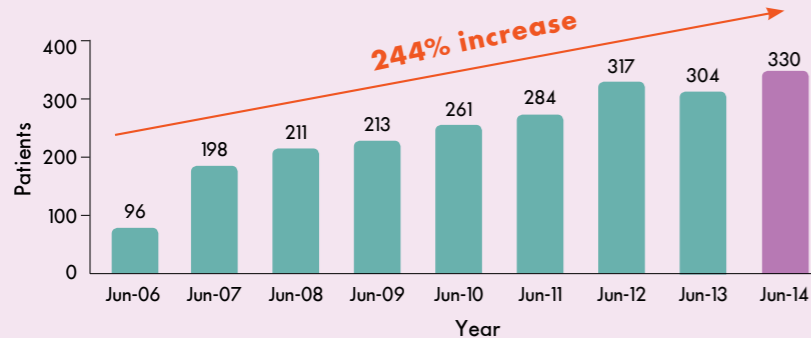
Over 540 patients had benefited from more than 2,300 home visits since 2011

52% of NKF's PD beneficiaries are dependent on caregivers for daily PD

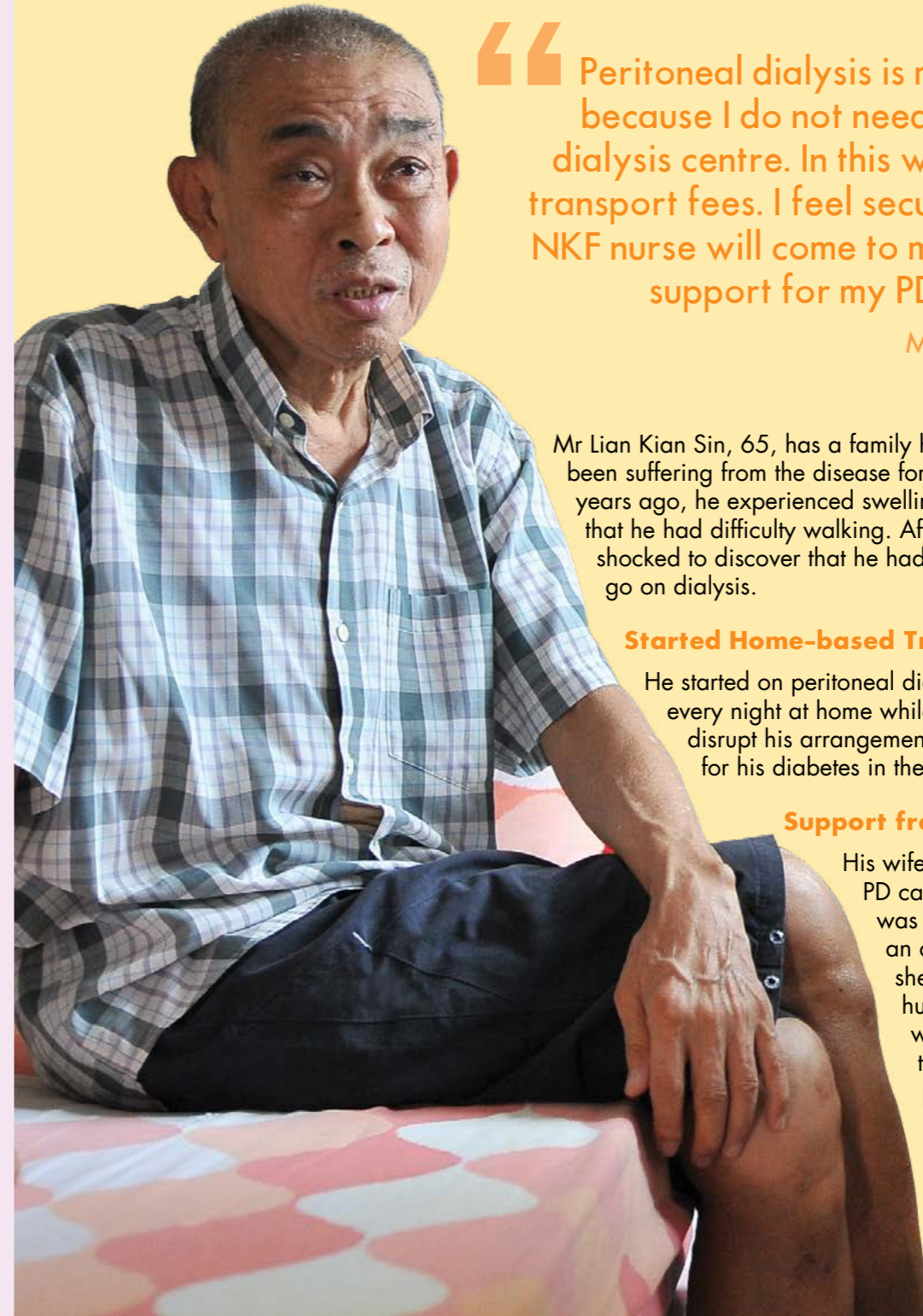
PROFILE OF BENEFICIARIES ON PERITONEAL DIALYSIS



RISING TREND OF BENEFICIARIES ON PERITONEAL DIALYSIS



People around me Care



“ Peritoneal dialysis is more convenient because I do not need to travel to the dialysis centre. In this way, I also save on transport fees. I feel secure knowing that an NKF nurse will come to my home to provide support for my PD treatment. ”

Mr Lian Kian Sin

Mr Lian Kian Sin, 65, has a family history of diabetes and has been suffering from the disease for almost 30 years. About 7 years ago, he experienced swelling in his foot. It was so bad that he had difficulty walking. After seeing a doctor, he was shocked to discover that he had kidney failure and needed to go on dialysis.

Started Home-based Treatment

He started on peritoneal dialysis, which he carries out every night at home while he sleeps. This does not disrupt his arrangements to go for frequent check-ups for his diabetes in the daytime.

Support from NKF

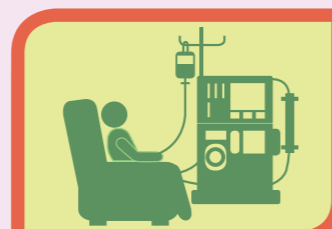
His wife, Madam Sim is the sole PD caregiver for Mr Lian. She was initially reluctant to go for an operation on her hand as she feared it would disrupt her husband's PD treatment if she was away, but was relieved to find out that NKF would provide the necessary PD support for him should she be away.

Haemodialysis



High Subsidies for Haemodialysis Patients

99% of our patients receive NKF subsidies and other forms of subsidies while the remaining are full-paying patients, which is capped at 10% of NKF's haemodialysis patient population. During the financial year, 40% of haemodialysis patients paid nothing and another 20% paid \$50 or less a month.

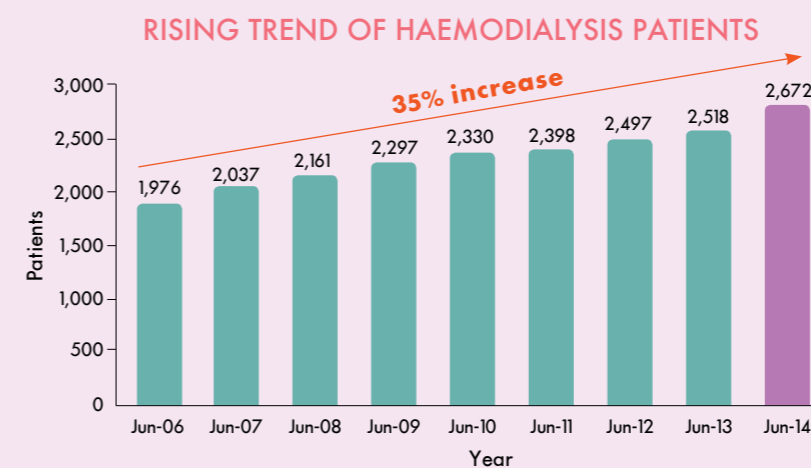


40% of haemodialysis patients paid nothing and another 20% paid \$50 or less a month

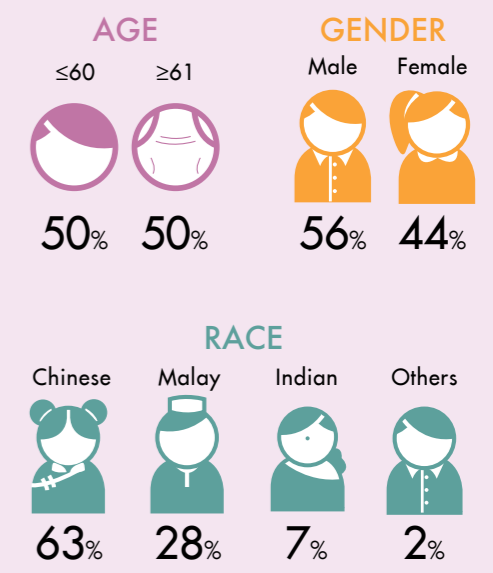
Patients' Co-payment Per Month (incl. GST)

	As at 30 Jun 2014		As at 30 Jun 2013		Increase/Decrease 2014 VS 2013	
	No. of Patients	% of Patients	No. of Patients	% of Patients	No. of Patients	% Change
\$0	1,065	40%	966	38%	99	2%
\$1 - \$50	541	20%	478	19%	63	1%
\$51 - \$200	424	16%	396	16%	28	0%
\$201 - \$400	273	10%	258	10%	15	0%
\$401 & above	335	13%	375	15%	-40	-2%
Total No. of Subsidised Patients	2,638	99%	2,473	98%	165	1%
No. of Full-paying Patients*	34	1%	45	2%	-11	-1%
Total No. of Patients	2,672	100%	2,518	100%	154	-

*There are full-paying patients who receive sponsorships mainly from government organisations.



PROFILE OF HAEMODIALYSIS PATIENTS



26 Dialysis Centres with 6 More in the Pipeline



Adding More Dialysis Stations to Benefit More Patients

With an ageing population, the number of kidney failure cases is on the rise because of increased incidences of diabetes and hypertension. To cater for the increasing demand for dialysis, NKF has re-configured the layout of 12 dialysis centres to add 16 dialysis stations, benefiting an additional 96 patients. This has increased the capacity from 463 stations at our 25 dialysis centres to 479 stations.

Capacity increased from 463 dialysis stations to

479 stations

with 16 new ones added at 12 dialysis centres to benefit an additional 96 patients

The Need to Upgrade and Replace our Equipment at our Dialysis Centres

As the medical equipment and instruments have a limited lifespan, NKF needs to constantly upgrade and replace equipment at our 25 dialysis centres. For example, NKF's haemodialysis machines are considered for replacement when they reach 30,000 hours or eight years of service, whichever comes first. All our dialysis centres will be equipped with hand bars and new call bells to make our dialysis centres more geriatric-friendly. In the financial period ended 30 June 2014, NKF incurred \$2.25 million in the upgrading and replacement of medical instruments and equipment.

Replaced dialysis machines that have reached their lifespans with

112 new ones

Having a Positive Attitude

“With quality treatment and care, I can lead a happy and meaningful life. I'm grateful to all the people who support NKF. Because they care, kidney patients like me have hope for the future.”

Madam Kang Yok Hiang

Madam Kang Yok Hiang, 67, has been on dialysis for 23 years. After being diagnosed with kidney failure, Madam Kang tries to control her diet. She feels that adjusting her lifestyle and controlling her diet helps her to take on a more positive attitude towards life.

Encouraging Others with Kidney Failure

Madam Kang always encourages other patients to be appreciative of the dialysis treatment and tells them to be thankful to donors for their love, support and generosity.

Taking in Less Salt and Sugar

She hopes those who are healthy will continue to take care of their health by not consuming food high in salt and sugar so that they will not end up getting diabetes, high blood pressure or kidney failure.



Portable Subsidy



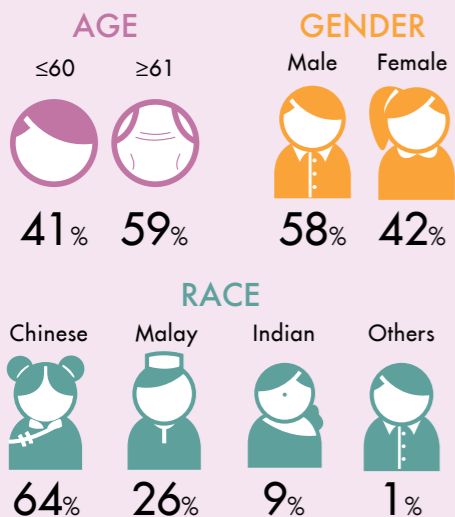
272 needy beneficiaries were on the programme

\$3.66 million
in subsidies were given out

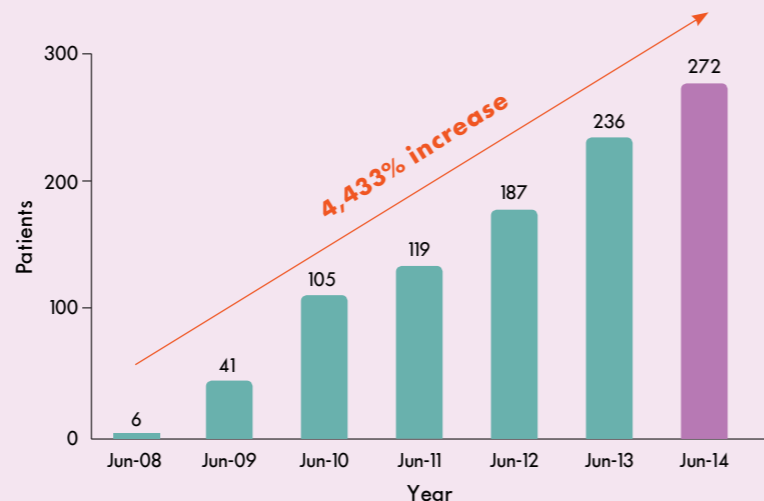
Our Portable Subsidy Programme Helps Kidney Patients with Other Medical Complications

To ensure that no needy patient is deprived of dialysis, NKF continued to support patients through our Portable Subsidy Programme. Needy patients, who pass the means test but cannot be admitted to NKF's haemodialysis programme because they suffer from other medical complications, are provided with subsidies to receive treatment at private dialysis centres. At the end of June 2014, 272 needy beneficiaries were on the programme, compared to 236 the year before. In total, \$3.66 million in the form of subsidies were given out.

PROFILE OF BENEFICIARIES ON PORTABLE SUBSIDY PROGRAMME



RISING TREND OF BENEFICIARIES ON PORTABLE SUBSIDY PROGRAMME



Glimmering Hope

“ I’m unable to dialyse at NKF’s dialysis centre because of other medical complications. Thankfully, NKF is providing me with subsidies for my treatment at a private dialysis centre. This has lifted the huge financial burden off me as it is very stressful trying to cope with treatment and medicine costs. ”
Madam Noor Azlinah



Madam Noor Azlinah, 43, was working as a record keeper at the Subordinate Courts and Family Courts for close to 20 years. Although she had diabetes, hypertension and high cholesterol, she continued to indulge in fast food and did not go for regular health screenings.

Heart Attack, Stroke & Blindness

Her unhealthy lifestyle led to a heart attack and stroke in 2012. Due to her stroke, Noor Azlinah lost the ability to walk and her diabetes caused her to lose the vision in both her eyes. At the hospital, she received another blow – tests showed that she had kidney failure and needed to be on dialysis.


Subsidies from NKF

Madam Noor Azlinah, who is separated from her husband, finds it hard to make ends meet as she is currently unable to work. She lives with her elderly father and a maid, who is her main caregiver. Fortunately for Madam Noor Azlinah, subsidy from NKF means that she need not pay anything for her dialysis, which she goes for three times a week at a private dialysis centre.

Children's Dialysis

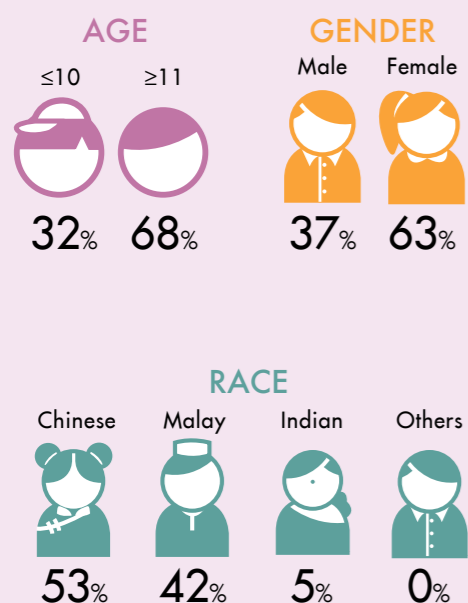
Assisting Young Kidney Patients through Children's Dialysis Fund

NKF has a Children's Dialysis Fund to subsidise the treatment costs for children 20 years old and below suffering from kidney failure as well as sponsor the running costs of the Children's Kidney Centre at the National University Hospital. For the financial year, the total funding for the Centre and the 19 child beneficiaries amounted to \$921,000.



Funding for the Children's Kidney Centre and the 19 child beneficiaries amounted to \$921,000

PROFILE OF CHILD BENEFICIARIES ON DIALYSIS



BENEFICIARIES ON CHILDREN'S DIALYSIS PROGRAMME



Silent But Strong Warrior



Jane wakes up every morning looking forward to the day. She loves food and will often plan what to eat for her meals. She is a very brave girl with a strong will to survive.

Jane's mother, Mrs Tan

Jane Tan was diagnosed with kidney failure at the age of 17. It was discovered that Jane was suffering from Mitochondrial Encephalomyopathy (MELAS) whereby the genes in the DNA of her cellular structures are defective, causing muscle weakness, hearing loss, strokes and kidney problems.

Suffered Other Illnesses

Despite her condition, she completed her studies at Temasek Polytechnic, but two days before her graduation ceremony, Jane had epilepsy and a stroke, which left her paralysed on the left side of her body.

In 2011, Jane suffered from a severe infection that resulted in her being hospitalised for three months. Although seriously ill, Jane managed to pull through.

Facing the Future with Hope

Today, at 27, although she is unable to hear or walk, she still embraces life daily. For Jane, she does not know what the future holds for her. She just takes one day at a time and faces the future with great hope, courage and optimism.



Holistic Rehabilitation

Subsidies provided through patient welfare programmes totalled

\$1,868,000

an increase of 21.5%

Besides providing dialysis and medication subsidies, NKF also provided holistic care for our patients through patient welfare programmes.

Since the launch of the Patient Advocacy Programme in 2013, the number of Patient Advocates has grown to

129

with every dialysis centre now having at least two Advocates

Patient Advocacy

This new programme helps ensure that the needs of patients are met and that none will fall through the crack by providing psychological, emotional and social support for them. Through this programme patients become advocates to motivate fellow patients towards rehabilitation.



A total of

212

patients have benefited since the start of NPO

New Patient Orientation (NPO)

New patients were welcomed at the weekly NPO and introduced to a wealth of social support services from our Patient Advocates. They shared testimonies and provided emotional support by befriending new patients.



NKF's Patient "Buddy System" NEW

Patient Advocates touched base with other patients during their off-dialysis days as part of our new initiative to ensure that everyone has a "buddy" so that no patient walks alone in his journey towards rehabilitation.

Medical social workers facilitated 10 support group sessions and

284

patients participated in various workshops and activities

Patient Support Group

Patients shared their experiences, strengthened coping abilities and bonded with one another. They also enjoyed activities such as art & craft, jewellery-making and visits to the museum.

Patient Advocates participated in monthly community outreach to do their part for society. Since 2013, our Patient Advocates have adopted four senior activity centres. They befriended senior citizens and facilitated meaningful mind stimulation activities. Participation in these outreach programmes not only provided social rehabilitation but also gave them a sense of fulfillment.

Hospital Counselling NEW

Patient Advocates, accompanied by NKF staff, visited newly diagnosed patients who were either in denial or having difficulty accepting their need for dialysis at Singapore General Hospital and National University Hospital. Patient Advocates provided psycho-emotional support to these patients by sharing their experiences and coping strategies. NKF hopes to expand this programme to other Restructured Hospitals (RHs).

Medical Reconciliation Programme NEW

Through this new programme, patients received visits from senior pharmaceutical student volunteers from the National University of Singapore, during which their medication were topped up and sorted out for the next one to two weeks. The volunteers also ensured that the patients were compliant with their medication intake. Currently, two patients are benefiting from this programme.



Patient Gatherings

These gatherings promoted social rehabilitation and allowed patients to enjoy activities which they would otherwise not have the means to attend, such as flamenco dance performances, magic shows and live-band performances.



Since May 2013, **12** patient gatherings were organised, attracting a total of 3,118 patients, caregivers and volunteers

Bursary Awards for Patients' Children and Grandchildren

NKF worked with sponsors like the Singapore Buddhist Lodge and PunchOut Pest Control Com Pte Ltd to provide bursary awards for patients' children and grandchildren.

Bursaries amounting to **\$12,000** were awarded to 42 of NKF's needy patients' children and grandchildren for their educational needs



“It's gratifying for me to be able to provide care and support to needy patients. Positioned at the frontline, I am always motivating patients to lead fulfilling lives.”

Mr Job Loei
(front of group, Head of NKF's Patient Advocacy team)

“NKF provides me with transport to and from my home and dialysis centre. I don't have to worry about getting to the dialysis centre anymore.”

Madam Raja Siti Samiah



Providing Transport Subsidies

Needy patients who require special transportation to and from dialysis centres (DC) were given subsidies for taxi, ambulance and van assistance expenses. Needy patients received \$30 per month to top up their EZ-Link cards.

409 patients received transport subsidies amounting to \$1,060,062, of which \$60,000 were donated by the Singapore Buddhist Lodge

Managing Diabetic Patients

In order to encourage kidney patients suffering from diabetes mellitus to be diligent in monitoring their blood glucose levels, we continued to provide free home glucose monitoring kits to our patients. We also collaborated with the Diabetic Society of Singapore (DSS) to provide subsidised eye and foot screenings to patients. DSS' mobile service brought the screenings to the dialysis centres which made it very convenient for patients.

Diabetic kidney patients were also empowered to manage their own medical condition through behaviour modification. NKF has a Staged Diabetes Empowerment Programme (SDEP) to provide patients with knowledge and tools that enable them to manage their own conditions.

108 patients with diabetes were screened at 23 dialysis centres and those with abnormal diabetic retina photography or at risk of foot ulcers were referred to eye clinics and podiatrists respectively for follow-up treatment

About **500** patients carried out regular home glucose monitoring



“ I have shown improvements since starting physical rehabilitation with NKF’s exercise specialists. They have given me lots of encouragement. I am physically and psychologically fitter now. ”

Mr Masillamany Munusamy



Improving Patients’ Fitness

In line with our holistic approach to promote patients’ well-being, we introduced more platforms for patients to exercise. New initiatives rolled out were:

NEW

Exercise corners at the dialysis centres where patients can do simple exercises.

NEW

An exercise handbook, “Hues of Health” was produced to introduce patients to the levels of exercises suitable for them and help them achieve a level of functional competency suited to their physical conditions. The handbook includes an instructional exercise video.



NKF organised a series of Health for Life Day events during which patients engaged in various activities such as singing competitions and kite flying.



Regular exercise classes were held at NKF headquarters to enhance patients’ physical and psychological well-being.

Providing Poor Patients with Basic Provisions

NKF has been continuously working on ensuring that needy patients receive adequate aid in the form of basic provisions. With the support of the Singapore Buddhist Lodge, NKF provided basic food necessities to needy patients through NKF’s Grains of Hope programme.



266

patients received vouchers and other basic necessities once every 2 months

About **79%** of patients in the Grains of Hope programme have a monthly gross household per capita income of less than or equal to \$360 and 110 of them are 60 years old and above

Meeting the Nutritional Needs of Patients

Malnutrition is highly prevalent in chronic kidney disease patients and predictive of mortality. Data showed that 63% of newly screened patients have some degree of malnutrition. Of these 355 patients, 24 of them or 7% had chewing difficulties.

175 **NEW** malnourished patients were supplemented with high energy and/or high protein oral nutrition supplements

showed that 63% of newly screened patients have some degree of malnutrition. Of these 355 patients, 24 of them or 7% had chewing difficulties.

Malnourished patients were supplemented with high energy and/or high protein oral nutrition supplements during each dialysis session at the centres and patients with chewing difficulties were referred to our Patient Support Management Team for the Tzu Chi Foundation’s free dental services. Services include consultations, fillings, extractions, scaling and denture-making.

105 patients benefited from free dental services

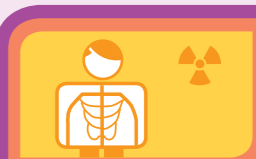
Enhancing Food & Drinks Policy

Patients on dialysis may miss their standard meal times. As such, NKF enhanced our food and drinks policy by permitting patients to bring their own healthy light snacks for their dialysis sessions in addition to the current choices provided by NKF.



Subsidised Chest X-rays

The x-rays helped in the early detection and intervention of cardiac conditions. Together with SATA CommHealth, NKF has been offering chest x-rays to patients at minimal or no charge. The cost of the screenings are heavily subsidised by SATA CommHealth.



134 patients benefited from subsidised chest x-ray services

Nursing Care

Establishing a Nurse-led Dialysis Centre

To transform our 25 dialysis centres to be nurse-led, the leadership and management skills of nurses are being honed to provide accurate and timely evaluation of patients' treatment outcomes. In this way, nurses will have a direct influence on the quality of care to patients. The following training programmes are being conducted to prepare the clinical nurse leaders:

- Clinical leadership workshop
- Psychodrama simulated case studies workshop
- Critical thinking workshop
- Research project to evaluate the learning experience of the nurse leaders

Collaborating with Other Organisations

In order to enhance our existing in-house staff training programme, NKF is working with educational institutions to develop the following:

1. Introduction to Renal Dialysis (IRD) programme to be conducted under the umbrella of the Institute of Technical Education (ITE) and be accredited nationally
2. The Advanced Learning in Renal Dialysis to be upgraded to Specialist Diploma conducted by Nanyang Polytechnic (NYP)

Nursing Symposium on "Caring for the Elderly with Kidney Disease"

With the increasing number of elderly kidney failure patients, this symposium on 30 March 2014 at the NKF Centre provided 235 participants with insights on the needs and challenges of the elderly patients undergoing dialysis.

235 participants attended the "Caring for the Elderly with Kidney Disease" nursing symposium as part of World Kidney Day 2014



NKF Nurses Received Outstanding Awards

Three NKF nurses have won prestigious nursing awards, which is a testament of NKF's commitment to have skilled and committed renal nurses who provide compassion, stewardship, leadership and excellence to serve the needs of our patients. Patients are therefore able to receive quality and holistic care which is crucial for their rehabilitation.



“I am so happy when I see a pregnant kidney patient on daily haemodialysis beat all odds and safely deliver a healthy baby.”

Ms Jamilah Binte Jantan, Senior Clinical Nurse Manager, who received the prestigious Nurses' Merit Award from the Ministry of Health on 6 August 2014.

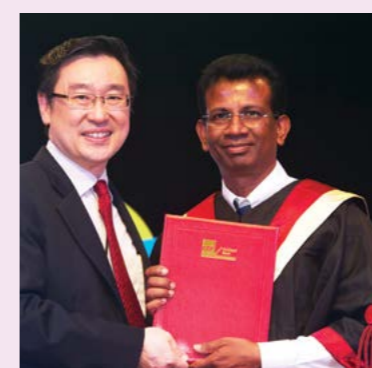
“The course has helped me to gain in-depth knowledge in the area of nephrology and enhanced my practical skills in the clinical setting. These extra skills have enabled me to handle difficult patients psychologically, physically and emotionally.”

Ms Kumaresan Shanmugapriya, Senior Staff Nurse, who received the Advanced Diploma in Nursing (Nephro-Urology) Singapore General Hospital Award on 27 May 2014, for her stellar performance in the diploma course.



“I'm very happy to receive the Certificate of Merit. Now, I'm more confident and will do my best in caring for patients. I want to thank NKF for giving me this opportunity to undergo further training.”

Mr Ravichandran Sellakannu, Assistant Nurse, who was awarded the Institute of Technical Education's Best Clinical Nurse Award for outstanding clinical performance in his nursing course on 22 May 2014. He also received the Certificate of Merit (COM), having made it to the top 5% of the graduands of his cohort for the National ITE Certificate in Nursing on 24 June 2014.



Supporting Research in Kidney Disease

The Venerable Yen Pei-NKF Research Fund continues to support renal research, focusing in the areas of clinical and translational research. The Committee made conscious efforts in the review and the awarded research projects have been insightful and of good quality.

The 12th Grant Call in January 2014 attracted many applicants from the Restructured Hospitals and Academic Institutions.

Details of Grant Calls Awarded in FY 2013/14

Grant Call	Date	Proposals Received	Proposals Approved	Total Amount Approved
12 th Grant Call	Jan 2014	18	4	\$599,000

NKF's 2nd Scientific Meeting in March 2014 saw

164

researchers and healthcare professionals share ideas and generate discussions on how to advance renal care to benefit the community

Approved proposals : 4
 Total awarded projects since 2007 : 95
 Ongoing projects : 29
 Completed and soon to be completed projects : 66

Approved Projects for FY 2013/14 12th Grant Call

Project Title	Recipient	Expected Date of Completion
Biodegradable Stents for Haemodialysis Vascular Access Interventions	Dr Tan Chieh Suai	Jun-16
A Comprehensive Evaluation of Diabetes Susceptibility Genes and Disposition-related Genes in Relation to the Development of New-Onset Diabetes after Transplantation in Asian Renal Transplant Recipients on Tacrolimus- or Cyclosporine-Based Immunosuppression	Dr Yau Wai Ping	Jun-16
Exploring Biomarkers as Risk Factors for Cardiovascular Disease in Paediatric Chronic Kidney Disease	Dr Liu Desheng Isaac	Jun-17
Aetiologies and Clinical Trajectories Impacting Acute Nephropathy - the ACTION Study	Dr Chua Horng Ruey	Jun-16

Enhancing Organisational Capabilities

Our Continuous Efforts in Building a Conducive and Inclusive Work Environment

Since the implementation of the 5Cs programme in 2009, there has been a significant increase in the demonstration of the 5Cs values as evident in the latest organisation survey last year.

5Cs

- Commitment
- Communication
- Compassion
- Collaboration
- Consistency

NKF Wins Special Mention Award for Outstanding Leadership in Supporting Fair Employment Practices

NKF was recognised for our achievements in the area of fair and progressive employment practices and won the Special Mention for Outstanding Leadership in Supporting Fair Employment Practices during the Tripartite Alliance for Fair and Progressive Employment Practices (TAFEP) Exemplary Employer Award Ceremony on 28 April 2014.



There were **30** finalists out of 78 participating organisations. NKF was one of the 13 winners

NKF's staff attrition has improved by **2.6%** from 18.1% to 15.5% over 3 fiscal years. Employee Engagement Index (EEI) is 4.85 versus the National EEI of 4.59

“Our core values and corporate culture support the practice of fair, responsible and inclusive employment initiatives. These values have guided us in the formulation of our employment practices and are the key factors for bringing people from all walks of life together in the NKF family.”

Mr Edmund Kwok, CEO, NKF



Providing Continuous Education Programme for Staff

NKF continued to enhance our human capabilities through technical and soft skills training so that our staff can enjoy career growth and deliver a higher level of service to patients.

Programmes included:

- **Living 5Cs Employee Engagement programme for all new employees**
- **The Six Thinking Hats® to enable systematic method of thinking and to work together for effective results**
- **Management Development and Leadership Programmes which enhance leadership skills of our leaders and develop our existing and potential Managers**

Sponsorships under the Further Education Assistance Programme for the Nursing and Care & Counselling employees included:

- **Certificate, Diploma**
- **Advanced Diploma**
- **Degree**
- **Master's programmes**



3 Pillars of Health - Workplace Health Programme

NKF continued to provide staff with a happy and well-balanced work environment by encouraging all staff to embrace a healthy and active lifestyle. Staff were given opportunities to bond through events such as "Bond Upon a Walk" and Healthy Mondays.



Education & Prevention



Education & Prevention



Celebrating
World Kidney Day

To educate the community on the consequences of kidney failure and reduce the progression of kidney disease, NKF had set aside \$10 million for an Education and Prevention Fund, to be used towards new initiatives to curb the rising trend of kidney failure cases. NKF organised various events to benefit the public, organisations and schools.

For the Community

Celebrating World Kidney Day NEW

In conjunction with World Kidney Day (WKD), NKF organised a series of events to educate the community on kidney disease prevention. On WKD this year, which fell on 13 March 2014, everyone was encouraged to get their day going with a full glass of water. It signifies the importance of water playing a key role in the functioning of our kidneys.



Taking 100,000 Healthy Steps NEW

On 15 March 2014, NKF, together with MediaCorp Radio, held the "NKF 100,000 Healthy Steps" event to raise awareness of the importance of our kidneys. MediaCorp DJs travelled in two groups from two ends of Singapore to visit kidney patients at all 26 dialysis centres island-wide. The DJs finished the walk at the Toa Payoh Amphitheatre where they entertained the crowd with games and stage activities. There were also exhibition panels where visitors could learn more about kidney care.





Wheels of Love NEW

Date: 21 September 2014
Time: 9am - 3pm
Venue: ITE College East
Guest-of-Honour:
Mr Gan Kim Yong
 Minister for Health
Participants: over 5,000

This event saw people from all walks of life coming together on different wheels to demonstrate their love, compassion and support for needy kidney patients. Over \$270,000 was raised to benefit needy patients. The event was made up of a carnival with games and food, an exciting kidney race and complimentary kidney health screening.



NEW
 NKF aims to reach out to at least
50,000
 people a year through our mobile health education and screening services



Kidney Health Education Bus

NKF launched our new Kidney Health Education Bus during the Wheels of Love event. Sponsored by Singapore Totalisator Board and Singapore Turf Club, the bus brings preventive healthcare to schools, grassroots and religious organisations. Interactive exhibits on the bus help visitors better understand kidney disease, treatment options and tips to lead a healthier lifestyle. On weekends, the bus will be stationed at community centres and religious organisations to provide basic health screenings to members of the public.



Main Sponsors:



Giving Hope. Improving Lives.



Sponsors:



WALK FOR YOUR KIDNEYS

Date: 25 January 2014
Time: 7.30am - 10.30am
Venue: Whampoa Community Club
Guest-of-Honour: Mr Heng Chee How
 Senior Minister of State (Prime Minister's Office) and MP for Whampoa SMC
Participants: over 450

Walk For Your Kidneys NEW

Participants picked up litter along the roads in Whampoa while walking. The act of picking up litter signifies what our kidneys do for us, which is to clean the body and flush out toxins.



Community Health Screenings, Health Talks and Roadshows

NKF collaborated with grassroots and religious organisations and social service agencies to conduct health screenings, health talks and roadshows. Over 6,000 people, including those from the high risk groups, participated in these events. NKF has also been conducting free health talks and health screenings to Malay residents of Bukit Panjang constituency in the past two years.



Dr Teo Ho Pin, MP for Bukit Panjang and Mayor of North West District, presented the Malay Activity Executive Committee Appreciation Plaque to NKF's CEO, Mr Edmund Kwok during the Appreciation and Networking Session on 20 June 2014 for our efforts in education and prevention to benefit residents of Bukit Panjang constituency.

Over 6,000 people participated in these events.

Among the participants were:

- Community Centres
Canberra, Jurong Spring, Nee Soon, Pine Close and Bukit Panjang
- Mosques
Al Iman and Al Muttaqin

NEW



Date: 7 June 2014
Time: 5pm - 10pm
Venue: Bishan-Ang Mo Kio Park Grand Lawn 2
Guest-of-Honour: Mr Lawrence Wong
 Minister for Culture, Community and Youth
Participants: over 1,400



Walk of Love NEW

This event, which included a 10km relay, a 3km walk, a carnival with music performances and a movie screening revolving around the theme "love", helped raise awareness of the importance of an active lifestyle.



Life is Beautiful

NKF is adopting a soft approach to get people to start thinking about kidney health through a 20-episode television drama series "Life is Beautiful". The drama aims to bring to attention how kidney failure not just affects the patient but also his or her family. Together with Health Promotion Board, we are collaborating with Singapore Kindness Movement to have this drama series as donating one's kidney and caring for kidney failure patients are acts of kindness. Even looking after oneself well is a form of kindness to ourselves and those around us.



The series will run from 5 March to 1 April 2015, Mondays to Fridays, 9pm to 10pm on Channel 8

NEW

Driving Home the Message of Prevention NEW

With the sponsorship of B. Braun, NKF embarked on a campaign to drive home the importance of healthy living to the masses. Health messages were placed on buses, taxis and SMRT trains from June to October 2014.



Organising Dialysis Centre Open House

Dialysis Centre (DC) Open House events were held at Bedok and Ang Mo Kio 2 DCs where the public learned more about kidney disease and its treatment. Highlights of these events included free health talks, dialysis centre tours and exercise and fitness programmes.

More than **300** people participated in our free health screenings during the Open House



"Just for You" Series & Pop-up Kiosk at East Coast Park

In collaboration with various organisations such as Parkway Cancer Centre and Finexis Advisory, NKF organised health talks for our donors and the public.

NKF was allotted a free pop-up kiosk by National Parks from 19 April to 29 June 2014. Health information and quizzes at the kiosk helped raise awareness of kidney disease and prevention.



For Corporates

Healthy Mondays

NKF launched "Healthy Mondays" for organisations, comprising activities such as health talks and health screenings to motivate employees to create a culture of wellness and start the week off healthy.

44 NEW
companies and organisations participated in this programme

Healthy Mondays



For Schools

Learning Journey Programmes

NKF has been reaching out to students through our Kidney Discovery Centre, Kidney Exploration - School Holiday Programmes and assembly talks by NKF's Community Education team. Other activities that sought to engage students were Sit-A-Thons, during which students sat on chairs for a few hours to simulate what kidney patients go through, and Champs Programme, which was designed to inspire student leaders to make a difference to their community.

Kidney Exploration

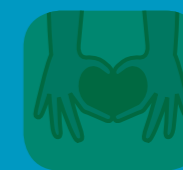


Kidney Discovery Centre has attracted about **22,000** visitors from 249 schools, corporations and organisations since its opening in 2011. This year, 8,092 visitors from 90 institutions and organisations visited the centre

More than **23,000** students from 28 schools benefited from assembly talks. NKF also set up a health booth with a mock dialysis machine at 26 schools to provide more knowledge on kidney failure to more than 4,000 students



Community Partnerships



Encouraging Volunteerism

NKF Circle of Hearts – Engaging Volunteers to Help Patients

NKF volunteers provide friendship, care and emotional support to the patients through various meaningful activities to assist and facilitate the patients' rehabilitation, empowering them to better manage their lives. Not only do they befriend patients, volunteers also introduce new skills and interests to patients such as art & craft.

Patient Support Services

Circle of Hearts provides various support services to help patients lead normal lives such as transportation, free haircuts, house cleaning and painting, as well as counselling.

“My company is always very involved in various charity drives to help the needy and personally, I like to be more hands-on in helping the needy in practical ways.”

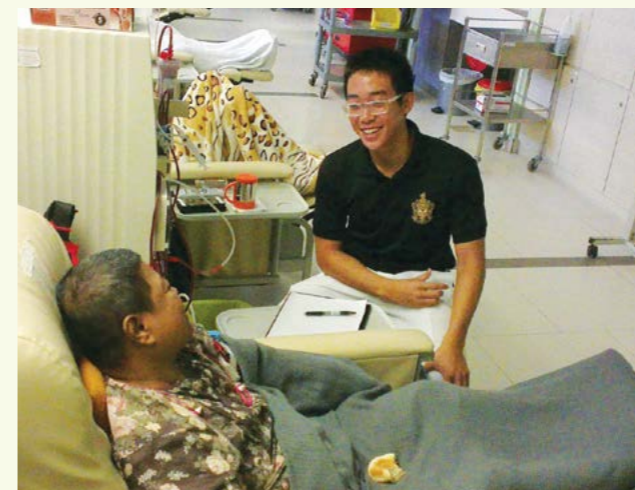
Ms Patricia Yeo, one of the volunteers from Credit Suisse (Singapore). 10 volunteers from the company painted the one-room rented flat of a needy patient.

There were

560

active volunteers,
new organisations include
Barclays Bank PLC, Deloitte & Touche,
The Great Eastern Life Assurance Co. Ltd,
Singapore Customs, PunchOut Pest Control
Com Pte Ltd, Jurong Spring CCC,
Nee Soon CCC, Whampoa CCC
and Clementi CCC.

We also have new student volunteers from
NUS Psychology Society,
NTU Business School, SMU Rotaract Club,
East Asia Institute of Management and
Ngee Ann Polytechnic Community Service
Interest Group



Providing Clinical Intervention - Mind Stimulation Activities

Mind Stimulation Activities (MSA) help provide regular clinical therapeutic sessions to patients. The programme has received recognition and support from the Psychotherapy Association of Singapore (PAS), SIM Psychology Society, NUS Psychology Society, James Cook University (Singapore) and School of Information Technology, Nanyang Polytechnic.

14 NEW
groups are working with NKF on this programme. These include student volunteers from NUS, SMU and James Cook University (Singapore)

Training Programmes

In our efforts to ensure quality care for patients, NKF partnered with UniSIM to provide workshops and courses for volunteers. UniSIM conducted two workshops on "How to Be a Better Volunteer" this year. NKF also provided courses such as the "MSA Practitioner Course", "Understanding Psychosocial Aspects of Chronic Haemodialysis", "Safe Transfer Techniques", "Introduction of Art Toolkit & An Overview of Art Therapy", and "Counselling for the Critically-ill Patients" for volunteers.

More than

235

volunteers benefited from 12 training workshops



Celebrating International Volunteer Day – Stand by Me

NKF celebrated International Volunteer Day, with over 280 volunteers from corporations, religious groups, schools and individuals at the NKF Centre on 23 November 2013 to recognise the efforts of volunteers. Volunteers each received a towel origami hand-made by patients as a gift.



“I want to do my part to help patients. It is a meaningful way to spend my retirement days. I find it fulfilling and rewarding.”

Mr San Thu, 68, who volunteers at NKF Centre almost every day to help out in various administrative tasks and is actively involved in many NKF events, despite having gone through heart surgery.



“I volunteer because I would like to contribute to the society. I am happy to know that some of the patients cook at home what they learn here (dialysis centre).”

Since 2010, Ms Anita Mui, 55, has been sharing her culinary expertise with our patients on a monthly basis. Working closely with our dieticians to come up with renal healthy recipes, Anita has taught patients to cook and eat well.

Raising Funds to Help Patients

Minister for Manpower, Mr Tan Chuan-Jin Supports NKF Through His Photography Skills



A framed photo of Exmoor National Park titled “Every cloud has a silver lining” taken by Mr Tan Chuan-Jin, Minister for Manpower, and a photobook, “The World We Live In”, showing Mr Tan’s collection of photos, was auctioned during NKF’s 45th Anniversary Charity Dinner. The official photobook launch took place at the National Library on 29 August 2014.

So far, more than **\$200,000** was raised through Mr Tan Chuan-Jin's photographic works



SCAL's Longstanding Support for NKF

The Singapore Contractors Association Limited (SCAL) adopted NKF as the beneficiary of the SCAL Annual Charity Golf Tournament. The tournament was the first major event by SCAL's newly established Corporate Social Responsibility (CSR) Committee and the funds raised from SCAL's members went towards helping NKF's needy patients and education and prevention programmes.



Date: 30 July 2014
 Venue: Jurong Country Club
 Funds raised: \$203,500 through sales of flights, outright donations and sale of Minister Tan Chuan-Jin's photobooks



CELEBRATING LIFE WITH LOVE

Date: 5 April 2014
Venue: Resorts World Sentosa
Guest-of-Honour: Mr Gan Kim Yong
 Minister for Health

Charity Dinner – Celebrating Life with Love

Through the support of caring donors and supporters, NKF raised \$11.3 million through its 45th Anniversary Charity Dinner - \$10 million from five caring sponsors to build five new dialysis centres and \$1.3 million from table sales, outright donations and an auction to kick start our Education and Prevention Fund.

One of the dialysis centre sponsors is the Kwan Im Thong Hood Cho Temple. Their donation of \$2.3 million makes them the first organisation to sponsor the establishment of two dialysis centres to benefit NKF's needy patients. The Temple has also sponsored NKF's various health education and prevention programmes over the years such as mobile health screenings and our Kidney Discovery Centre to benefit the community.

Another dialysis centre sponsor is The Singapore Buddhist Lodge (SBL) with a \$2 million donation. The SBL had previously contributed \$500,000 towards the setting up of NKF Hougang-Punggol Dialysis Centre. They also contributed towards the establishment of our Kidney Discovery Centre. Annually, SBL provides the neediest kidney patients with basic food necessities and \$60,000 worth of subsidies for needy patients who have to travel to and from the dialysis centres by bus and train.

Another dialysis centre sponsor is The Sirivadhanabhakdi Foundation of Thailand, owned by the family of Khun Charoen and Khunying Wanna Sirivadhanabhakdi, which donated \$2 million. Khun Charoen is the Chairman of Fraser and Neave Limited and also Frasers Centrepoint Limited and Khunying Wanna is the Vice-Chairman of these two companies.

Details of other sponsors will be announced at a later date. The centres are expected to be operational by 2016.



“ I encourage all of you to continue supporting and working with NKF, so that they can do their best to not only provide quality and holistic care to needy kidney patients, but also help build awareness and resilience in the Singapore population against kidney disease. ”

Mr Gan Kim Yong
 Minister for Health





Caring Buddhist Temples Raise Funds for Kidney Patients

In conjunction with Vesak Day celebrations this year, 28 Buddhist temples raised \$61,000 through the Vesak Day Charity Drive "The Spirit of Benevolence". The funds were raised through donation boxes and fundraising booths at the premises of various temples as well as through outright donations.



“Organisations can do their part to help needy patients. I am happy every dollar donated to NKF will go directly to patient care and prevention efforts.”

Mr Elson Lee, CEO of Refresh Group, whose organisation supports NKF's monthly donation scheme LifeDrops.



Dialysis Machine Sponsorship

24 supporters donated 39 dialysis machines. As one machine can benefit six patients, a total of 234 patients can benefit from the 39 machines. NKF carried out plate-mounting ceremonies at various dialysis centres to recognise dialysis machine donors.



Donors' Appreciation Movie Screenings

In appreciation for our donors' unwavering support, over 750 donors were treated to the following movies:

1. **Jack Ryan: Shadow Recruit**
18 January 2014
2. **The Lion Men**
9 February 2014
Sponsored by Mr Jack Neo and Mr David Low
3. **The Lion Men: Ultimate Showdown**
14 June 2014
Sponsored by Mr Jack Neo and Mr Joe Goh Ching Lai

Kembangan-Chai Chee CCC's donation of
\$12,600
benefited 35 needy patients in the constituency

Yio Chu Kang CCC's donation of
\$12,960
benefited 36 needy patients in their constituency

Grassroots Organisations/Community Support towards A.K. Giver Programme

Kembangan-Chai Chee Community Consultative Committee (CCC) and Yio Chu Kang CCC joined NKF's A.K. (Artificial Kidney) Giver Programme in January and March 2014 respectively.

Our Valued Donors

“

I was saddened by the loss of my army buddy who succumbed to kidney failure. It spurred me to join NKF's monthly donation scheme to help needy patients. Whatever I'm able to contribute goes a long way in helping them cope with the high cost of dialysis. It's also encouraging to know that I get a tax-deduction of 2.5 times the value of my donation.”

Mr Alvin Chua Soon Keong, an ex-army regular, who has been donating to NKF since 1992.

We would like to thank all our donors for their support, kindness and generosity in giving life and hope to our needy patients. Below are our donors who have made outright contributions of \$5,000 and above or monthly donations of \$100 and above:

Individuals

Ang Boon Hong Ronnie
Ang Chai Luan Joyce
Ang Chor Meng
Ang Hun Khoon
Au Miew Wei
Bay Ai Ling Sylvia
Bay Ling Ling Jennifer
Bhaskaran Segaran Nair
Boh Chek Kwong
Chai Chin Loon
Chan Aik Hui (Dr)
Chan Chee Soon
Chan Chow Siang Avril
Chan Hian Siang
Chan Kuan Heng @ Sek Tat Sum
Chan Lian Chai Clayton
Chan Mei Lide
Chan Michael
Chan Mun Lye
The Late Chan Peck Kim
Chan Siew Ling Salene
Chan Sook Fun Yvonne
Chan Tio Yong Michael
Chan Tur Wei
Chan Woh Lai
Chandrapaul Obed Benedict
Chang Kuan Wee Stephen

Chang Mee Hong
Chang Meng Kiat Simon
Cheah Phui Kheng Adrienne
Chee Wai Heong Josephine
Cheong Chin Joo Gerald
Cheong Kok Hom
Cheong Wai Fong Florence
Cheung Chuan Woo
Chew Poon Niam
Chew Siew Lay
Chia Sock Ker
Chim Teck Meng
Chng Hak Loy
Chok Teck Fee
Chong Kok Yong
Chong Na Boon
Chong Wee Kee
Choo Hui Leng
Choo Lay Hwa
Chow Kwok Weng
Chow Yuen Yong Alvin
Chua Ai Gek Delia
Chua Chiew Guat
Chua Bee Suan Angela (Mrs)
Chua Chong Cheng
Chua Chor Chuan
Chua How Kian Joseph

Chua Joseph
The Late Chua Siew Choo
Chua Soh Kheng
Chua Swee Meng William
Chua Yeow Kiang Raymond
Chung Lai Leng Ruth
Dilhan Pillay Sandrasegara
Edward Anwar
Eng Se Hsieng
Er Soon Yap
Fam Yue Onn Michael (Dr)
Fazilah Abdul Aziz
Foo Fung Toon Michael
Foo Peow Yong Douglas
Foo Yoke Khan
Foong Yim Ping Regina
Gan Chui Ping Irene
The Late Gan Gek Eng
Gan Kim Yong
George Paul (Dr)
Goh Ah Chye
Goh Ah Lek
Goh Huay Hin
Goh Seak Choon
Goh Teck Leong Andy
Goh Wee Hiong Lawrence
Guee Swee Cheng Jacqueline

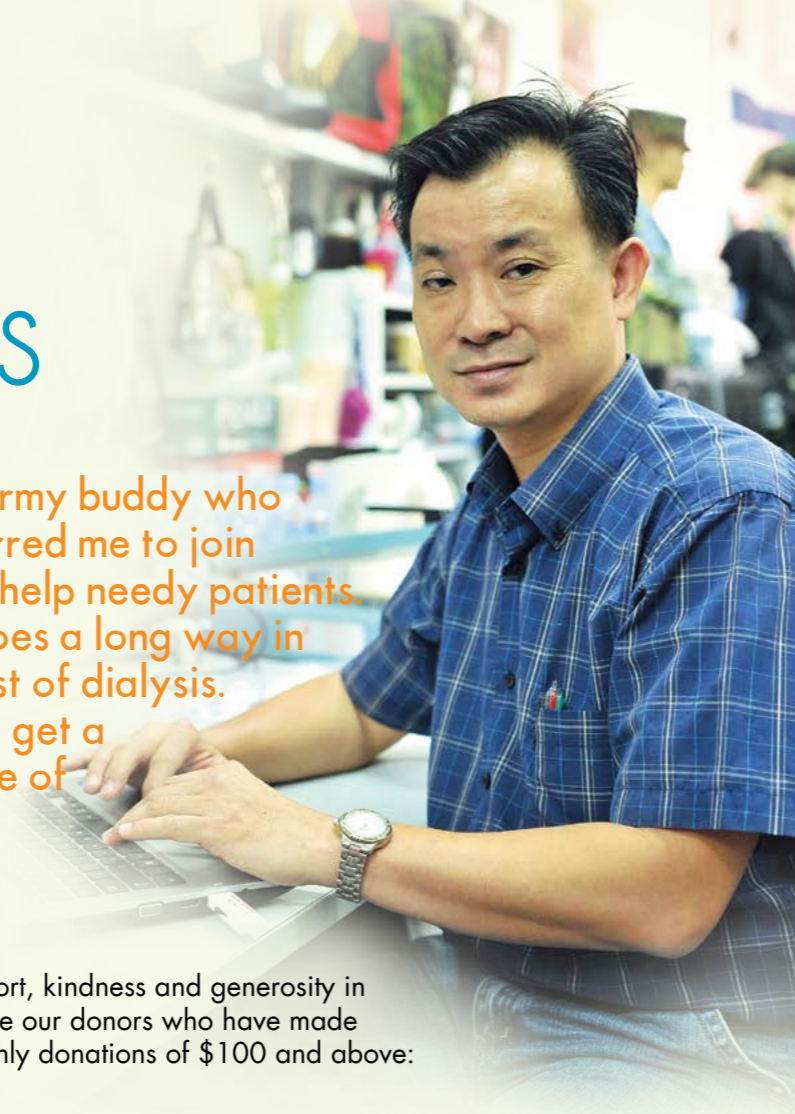
Han Chen Kong
Hatim Fidahusein Nakhoda
The Late Haw Pong The
@ Hoe Kok Thye
Heng Siang Yong
Ho Bock Wee Louis
Ho Boon Cheong
Ho Guan Qi
Ho Jie Fang
Ho Jun Keong
Ho Kok Hua Paul
Ho Li Wah
Ho Pei Ying Cynthia
Ho Tian Fatt
Hoon Wee Liang
Howe Choon Hong Matthew
Huang Meng Ching
Huang Shew Jay Jenny
Hui Choon Kuen
(Xu Zunquan)
Jaon Bohari
Joo Boon Liang Andrew
Joseph Grimberg
Kapil Dev Sharma Kirpa Ram
Kasmadi Melati
Ker Yeow Chong
Khaw Boon Wan

Khoo Yew Chuan Benjamin
Koh Boon Hock
Koh Gek Pin
Koh Liang Mui Jenny
Koh Seng Lee
Koh Wee Nah
Koo Chee Li
Koo Sin Hock David
Kwan Yuen Ching Natasha
Kwek Ai Ser
Kwok Ngat Khow
Lai Ker Thian
Lam Kwee Kuen Bridget
Lam Yen Koon
Lau Sybil
Law Beng Kok
Leau Chee Yung
Lee Chee Lin Benjamin
Lee Chee Yong Matthew
Lee Cheng Ho
Lee Chew Loh Stanley
Lee Fook Choy
Lee How Giap
Lee Khai Wah Laurance
Lee Kim Hong
Lee Lam Lee
Lee Lee Seng
Lee Li-Ming (Mrs)
Lee Mo Cheng Mike
Lee Nguet Kwang
Lee San Min Paul
Lee Siew Meng
Lee Swee Hing
Lee Tee Chin
Lee Tee Loon
Lee Wan Choy
Lee Wee Fong
Lee Xiao Qing
Lee Yan Kit
Lee Yih Chyi
Lee-Goh Gaik Choo Peggy
Leong Ah Baa @ Ooi Ah Baa
Leong Sung Kok David
Leong Wing Yew Ernest
Leong Yen Wah
Li Junsheng
Lie Cindy (Mrs)
Liew Cheng Song
Liew Wing Kong
Liew Yok Yin
The Late Lim Ah Ho
Lim Ban Lee
Lim Choo Leng
Lim Christine (Mrs)
Lim Chwee Kim
Lim Hock Chee

Lim Keng How Jason
Lim Khim Hoe
Lim Kong Hiong
Lim Leong Chuan
Lim Loo Beng
Lim Lu Giok Amy
Lim Mei Guei Michelle
Lim Ming Hui Andrew
Lim Mui Choo Caroline
Lim Oon Cheng Kenny
Lim Siau Tze
Lim Swek Nee Amy
Lim Tiong Seng
Lim Tiong Yee
Lim Wee Meng Lawrence
Liu Jun Rong James
Liu Wei
Liu Xiao Hui
Liu Yock Mui Judith
Lo Rhee Shik Timothy
The Late Loh Kim Chwee
Blanche
Longman Simon John
Low Hsiao Way
Low Kin Chiang Richard
Low Suat Tin Joni
Low Wai Sing
Low Yan Khin
Low-Chee Gek Eng Lily (Mrs)
Lui Man Chi Mary
Lum Kah Weng Daniel
Lye Mary
Lye Shoon Fong Lawrence
Mai Ah Ngo
Mohd Nasrul Abdullah
Mok Kwok Wah Lawrence
Muhammad Khairi Darus
N Soundararajan
Neo Gim Siong Bennett
Neo Siong Heng
Ng Ah Teck
Ng Chuan Lim
Ng Chui Guat
Ng Ek Chong @ Djajusman
Ng Hock Lye
Ng Hoon Hoi
Ng Khim Han
Ng Siok Hoong
Ng Soon Kheng
Ng Thiam Seng Kelvin
Ng Tya Ah Andrew
Ng Wan Hwee Kelly
Ng Wee Lee Willy
Ng Woo Hong
Nganthavee Suckchai
Ngo Chun Yong Andrew

Nyan Yew Loong James
Oan Chim Seng
Oh Thay Lee
Ong Boon Kong
Ong Chee Khoon
Ong Chin Eng Andrew
Ong Ching Khiam
Ong Eng Siong
Ong Guan Hwa
Ong Kim Chee
Ong Kok Chye Steven
Ong Lee Kheow
Ong Siew Ing
Ong Swee Hoo
Ooi Kooi Tin
Or Lay Wah Elaine
Ow Peak Lan
Pang Chin Keong
Parthasarathy Subramanian
Phang Weng Wan Jay
Phoon Kum Yuen
Phoon Kwong Yun Ian
Phua Hong Swee
Pnui Gek Hoon @ Fang Yuefen
Po Chee Chow Kavin
Poh Cheng Lam Anthony
Poh Liong Pin
Poh Sin Choon
Quah Kee Swee
Quek Gim Pew
Rajagopal R Ray
Rajeswari Moothathamby
Saw Cheng Chye
Seah Kar Heng Winston (Dr)
Seah Siew Suan
Seah Swee Poh
See Lian Tin
Seenivasakan Ramanathan
Seet Iris
Seng Sioh Ngee
Seow Eng Teck
Shahrukh D Marfatia
Shaw Evelyn (Mrs)
Siew Poh Yin Elsa
Sim Bee Wah Michelle
Sim Hwee Kheng
Sim Khien Fwee Jeffrey
Sim Piah Chew
Sim Poh Ping
Sim Siew Thong
Singam K K
Siti Faridah Khairoman
Sng Cheng Hai
The Late Sng Yew Choo
Soh Kim Chua
Soh Lay Lian Cheryl

Soh Puay Khong
Soumini Nair
Sreekumar Pisharath
Sri Sai Baba
Susan Jacob
Swanny Setyono
Sze Chun Chau
Tan Bak Liang Francis
Tan Beng Kiat Eric
Tan Bo Tan
Tan Boon Hock Hansel
Tan Chian Khong
Tan Choon Bee
Tan Choon King
Tan Chuan Yeow
Tan Eng Chye
Tan Gek Khim
Tan Hock Kuan
Tan Kian Huat Albert
Tan Kim Biau
Tan Kok Hwee Michael
Tan Kuan Guan Derek
Tan Ong Huat
Tan Peng Juoi William
Tan Poh Choo
Tan Se Hok
Tan Seok Kee Jennifer
Tan Seow Leng
Tan Siew Lan
Tan Siew Leng Tara
Tan Siew Teck Lawrence
Tan Song Chiang
Tan Sze Lee
Tan Tiong Heng
Tan Tow Kwang Christopher
Tan Wai See
Tan Wee Wee Angeline
Tan Yen Pew
Tan Yeo Chiam Danny
Tang Ai Ai (Mrs Wong Ai Ai)
Tang Chuan Ann Jason
Tang Kian Cheong
Tang Peng Koon @ Tang Bing Kun
Tang Wee Loke
Tay Ah Choon
Tay Boon Keng
Tay Eng Kng
Tay Hwee Pio
Tay Kheng Hin
Tay Kok Leong
Tay Soon Seng
Tay Tiang Guan
Tenny Sumarta
Teo Beng Teck
Teo Cher Kian
Teo Poh Heng



Organisations

Teo See See
 Teo Seng San
 Teo Tiong Aun
 Ter Kim Cheu
 Tham Wai Chung Linus
 Thong Fook Sang Albert
 Toh Beng Heng
 Toh Cheng Wan
 Toh Hing Wah Jairo
 Toh Joo Huat
 Tong Ming Shen
 Tuan Shi-Ann Li Emeline
 Voo Li Yin Jeanne Marie
 Wang Yiyu
 Way Suk-Yee Catherine
 Wee Kim Yew Arthur
 The Late William Mitchell
 Hunter Caldwell
 Windersalam Shanmugasundar
 Wong Hein Jee Lester
 Wong Kok On
 The Late Wong Mei Gin
 Wong Shueh Lih Shirley
 Wong Thien Yang Malcolm
 Wong Tim Meng
 Wong Toon Jin
 Woo Chee Seng Raymond
 Woon Cheong Ming Walter
 Woon Mui Lang
 Wuan Poh Fatt Wilson
 Yan Why Kee June
 Yassemin Md Said
 Yee Mei Lin Jean
 Yeo Chung Hwa Judy
 Yeo Eng How Albert
 Yeo Li Noi Doreen
 Yeo Siew Khoo Richard
 Yeong Wee Yong Joseph (Dr)
 Yogasundaram Krishnan
 Yong Kon Yoon Eugene
 Yong Li Vien Jimmy
 Yu Li Pin
 Yu Lo Si Rosy
 Yuen May Foong Jennifer
 Zaleha Tamby
 Zhang Ze Yi Francis

2G Capital Pte Ltd
 Abwin Pte Ltd
 Adventra Pte Ltd
 Ahmadiyya Muslim Mission
 Singapore
 All Consultancy Pte Ltd
 Allen & Gledhill LLP
 Ang Yong Guan Psychiatry
 Pte Ltd
 Antara Koh Pte Ltd
 Asia Pacific Breweries
 (Singapore) Pte Ltd
 AXA Insurance Singapore
 Pte Ltd
 Baxter Healthcare (Asia)
 Pte Ltd
 Beach Road Prawn Noodle
 House LLP
 BreadTalk Group
 Buddha Tooth Relic Temple
 (Singapore)
 CBP Quilvest Trust Ltd
 Cerebos Pacific Ltd
 Chong Hood Lim Association
 City Developments Limited
 Creative Eateries Pte Ltd
 DBS Bank Ltd
 Dover Rise Ltd
 Echo of Nature Pte Ltd
 Ernst & Young LLP
 Expand Construction Pte Ltd
 Ezion Holdings Limited
 Far East Flora Pte Ltd
 Fresenius Medical Care
 Singapore Pte Ltd
 Gain City Best-Electric Pte Ltd
 Geo Energy Resources
 Limited
 Haneflex (S) Pte Ltd
 Heineken Asia Pacific Pte Ltd
 HILLTOP Contractor Pte Ltd
 Ho Bee Foundation
 Hock Lian Seng Infrastructure
 Pte Ltd
 Hoe Kee Hardware Pte Ltd
 Hydraulic Systems Pte Ltd

Jacob General Contractors Pte Ltd
 J'Kids Amusement Pte Ltd
 Janssen, a division of Johnson
 & Johnson Pte Ltd
 Joo Yong Co Pte Ltd
 Kembangan-Chai Chee CCC
 Keppel Care Foundation
 Koh Kock Leong Enterprise Pte Ltd
 Koon Teck Tng Temple
 Kuan Im Tng Temple (Joo Chiat)
 Kwan Inn Vegetarian Food
 Loyang Tua Pek Kong
 LSW Consulting Engineers Pte Ltd
 Man Fatt Lam Buddhist Temple
 MediaCorp Pte Ltd
 Metro Holdings Ltd
 New & Novel Engineering Pte Ltd
 New Creation Church
 Ngee Ann Development Pte Ltd
 NTUC Fairprice Foundation Ltd
 OES Construction Pte Ltd
 Omni Integer Pte Ltd
 Osio Moda Pte Ltd
 Oversea-Chinese Banking
 Corporation Limited
 Pan-United Corporation Ltd
 PAP Community Foundation
 Parkway Hospitals Singapore
 Pte Ltd
 Patent Engineering Co Pte Ltd
 Pavilion Energy Pte Ltd
 Pei Hwa Foundation Limited
 Petra Foods Limited
 Phoh Kiu Siang T'ng
 Prima Limited
 PSA International Pte Ltd
 Puat Jit Buddhist Temple
 PwC Singapore
 QS-First Pte Ltd
 Roche Singapore Pte Ltd
 Sakyadhita
 Sanmina-SCI Systems Singapore
 Pte Ltd
 SATS Ltd

Select Group Limited
 Sembcorp Marine Ltd
 Serial System Ltd
 Seven Seas Oil Trading Pte Ltd
 SF Consulting Pte Ltd
 Sheng Hong Temple
 Sia & Yeo Heavy Equipment
 Pte Ltd
 Sin Heng Heavy Machinery Ltd
 Sin Hong Thai Engineering
 Pte Ltd
 Singapore Buddhist Lodge
 Welfare Foundation
 Singapore Buddhist Welfare
 Services
 Singapore Buddhist Youth
 Mission
 Singapore Pools (Private)
 Limited
 Singapore Press Holdings
 Limited
 Singapore Technologies
 Engineering Ltd
 Spire Technologies Pte Ltd
 Swee Huat Heng Engineering
 Pte Ltd
 Tampines Chinese Temple
 Tampines West Citizens'
 Consultative Committee
 Tan Ean Kiam Foundation
 The Buddhist Union
 The Great Eastern Life
 Assurance Co Ltd
 The Hongkong and Shanghai
 Banking Corporation Ltd
 The Sirivadhanabhakdi
 Foundation
 The Northern Trust Company
 The Singapore Buddhist Lodge
 The Singapore Contractors
 Association Limited (SCAL)
 The Sophia Foundation Limited
 Thomson Shin Min Foundation
 Thong Teck Sian Tong
 Lian Sin Sia
 Tian Kong Buddhist Temple
 Toa Payoh Seu Teck Sean Tong

Top Tech Electrical
 Engineering Pte Ltd
 Tuas Pek Kong Keng
 Management Council
 Turbo One Pte Ltd
 UBS AG
 United Engineers Limited
 United Overseas Bank
 United Technologies
 International Operations, Inc
 Viriya Community Services/
 Leong Hwa Monastery
 VNJ Logistics Pte Ltd
 Whizz-work Pte Ltd
 WongPartnership LLP
 Yio Chu Kang CCC
 Community Development &
 Welfare Fund Committee

Our Caring Volunteers

We are grateful to all our volunteers for giving their time and efforts to help our kidney patients lead fulfilling and meaningful lives.

Individuals who received NKF's Outstanding Award:

Anita Mui Yuen Wah San Thu Shue Lin Pak Tan Jui Ming

Organisations/Religious Groups/Educational Institutions who received NKF's Certificate of Appreciation:

Apac Healthcare Pte Ltd	Innova Junior College	Paya Lebar Methodist Girls' School (Secondary)
Andy World Club (Singapore)	KALL Psychological & Counselling Services Pte Ltd	Raffles Institution
Anglican High School	James Cook University	SATS Ltd
Barclays Bank PLC	Masjid Hajjah Rahimabi Kebun Limau	SIM Psychology Society
Bedok Methodist Church	Mayflower Primary School	Singapore Institute of Management, Human Development & Social Services
Bethel Community Services	Nanyang Polytechnic, School of Information Technology	Singapore Kindness Movement
Bethesda (Bedok-Tampines) Church	Nanyang Technological University International Student Centre	Singapore Polytechnic
Boscombe Life Centre	Nitto Denko Asia Technical Centre Pte Ltd	St Hilda's Secondary School
Buddhist Compassion Relief Tzu Chi Foundation	Novo Winds	St Luke's Hospital
Ci Yuan CC YEC	NUS High School of Mathematics and Science	Tan Chin Tuan Foundation
CRODA Singapore Pte Ltd	OOCL (Singapore) Pte Ltd	Temasek Polytechnic
Curtin Singapore		The Northern Trust Company
Deloitte and Touche		
Hwa Chong International School		

Individuals who received the National Council of Social Service 5 Years Long Service Award:

Abdul Ghafar Bin Ahmad	Hanidah Binti Mohammad	Ong Teck Lam
Alan Leo Gomez	Ho Ying Cheng	Rayman Fu Wai Keung
Ang Lay Eng	Irene Teo Thuan Mian	Roger Wong Leng Hoe
Angie Lim Suh Ting	Jermaine Quek Chin Ping	Sam Bee Yong
Aye Aye Thin	Katherina Chew Hui Mun	Selamat Bin Haji Ahmad
Chia Meng Choon	Kelvin Sing Loong Kuan	Sharon Seah Choo Liang
Danny Kwan Sai Hoe	Khairreen Supaat	Simon Neo Teck Koon
Eber Christian Charles	Meda G. Laureta	Tiruchelvam S.A. Durai
Foo Sheue Hui	Noraidah Bte Ahmad	Vincent Khoo Han Whatt
Freddie Tay Hui Lin	Oh Siew Hoe	

NKF has made every effort to ensure accuracy of the information. We apologise should there be any omissions or errors.

“ NKF is able to cover all administrative overheads through government grants, rental income and interest income. ”

Mr Soon Hong Teck, Chairman, NKF Audit Committee

OVERVIEW OF FINANCIAL RESULTS FOR THE YEAR ENDED 30 JUNE 2014



		FY 2013/14	FY 2012/13	Variance
		S\$'000	S\$'000	S\$'000
Dialysis and Prevention Services (Net of patients' subsidies and inclusive of MOH Subvention)	Income	36,440	33,421	3,019
	Expenses	(57,048)	(51,422)	(5,626)
	Results	(20,608)	(18,001)	(2,607)
Donations and Grants (Operations)	Income	35,268	27,843	7,425
	Expenses	(2,512)	(1,915)	(597)
	Results	32,756	25,928	6,828
Administrative Costs	Expenses	(9,452)	(8,791)	(661)
Rental	Income	970	973	(3)
Sundry	Income	29	65	(36)
Surplus from Operations		3,695	174	3,521
Investment	Income	3,407	7,040	(3,633)
	Expenses	(518)	(1,048)	530
	Results	2,889	5,992	(3,103)
Donations (Capital Items)	Income	807	445	362
Total Surplus for the year		7,391	6,611	780

Overall result for FY 2013/14 was a surplus of \$7.4 million made up of operating surplus of \$3.7 million, investment income of \$2.9 million and donations for capital items of \$0.8 million.

Compared to last financial year,

1. Deficit from dialysis was higher due to increase in the number of haemodialysis patients and higher subsidies to patients. At the end of June 2014, patient number was 2,672, higher by 6% or 154 patients.
2. Surplus from donations and grants was better by \$6.8 million largely due to higher grants of \$8.4 million which was offset by lower donations of \$1.6 million.
3. Administrative costs were higher due to increased headcount to cope with higher level of operations. Inflation also accounted for higher costs.
4. Donations for capital items were \$0.4 million higher due to increase in donations for purchase of dialysis machines.
5. Lower investment income of \$3.1 million was due to excess funds being placed in fixed deposits in 2014 versus funds placed in external mandates in 2013 which generated better returns.

Overall result for the year of \$7.4 million surplus was \$0.8 million better than last year's surplus of \$6.6 million.

From this year, the full set of audited financial statements is available at www.nkfs.org to save on printing costs as well as care for the environment.

Our Benevolent Dialysis Centre Sponsors



Thanks to our caring sponsors, NKF has been able to set up dialysis centres across Singapore, providing convenience and easy access to kidney patients living or working in the heartlands.

Dialysis Centres

Aljunied

Hong Leong – NKF Dialysis Centre
Blk 102, Aljunied Crescent, #01-265,
Singapore 380102

Ang Mo Kio 1

Japan Airlines – NKF Dialysis Centre
Blk 17, Ang Mo Kio Ave 9, #03-01,
Singapore 569766

Ang Mo Kio 2

Western Digital – NKF Dialysis Centre
Blk 633, Ang Mo Kio Ave 6, #01-5155,
Singapore 560633

Ang Mo Kio 3

Pei Hwa Foundation – NKF Dialysis Centre
Blk 565, Ang Mo Kio Ave 3, #01-3401,
Singapore 560565

Bedok

Singapore Pools – NKF Dialysis Centre
Blk 27, New Upper Changi Road, #01-694,
Singapore 462027

Bukit Batok

NTUC Income – NKF Dialysis Centre
Blk 103, Bukit Batok Central, #01-237,
Singapore 650103

Bukit Panjang

New Creation Church – NKF Dialysis Centre
Blk 274, Bangkit Road, #01-54,
Singapore 670274

Clementi

NKF Clementi Dialysis Centre
Blk 326, Clementi Ave 5, #01-175,
Singapore 120326

Ghim Moh

Woh Hup – NKF Dialysis Centre
Blk 1, Ghim Moh Road, #01-358,
Singapore 270001

Hong Kah

NKF Hong Kah Dialysis Centre
Blk 536, Jurong West St 52, #01-497,
Singapore 640536

Hougang 1

Singapore Buddhist Welfare Services –
NKF Dialysis Centre
Blk 114, Hougang Ave 1, #01-1298,
Singapore 530114

Hougang 2

NKF Hougang – Punggol Dialysis Centre
Blk 628, Hougang Ave 8, #01-108,
Singapore 530628

Jurong West

Sheng Hong Temple –
NKF Dialysis Centre
Blk 744, Jurong West St 73, #01-19,
Singapore 640744

Kim Keat

Tay Choon Hye – NKF Dialysis Centre
81 Kim Keat Road, Singapore 328836

Pasir Ris

Tampines Chinese Temple –
NKF Dialysis Centre
Blk 180, Pasir Ris St 11, #01-06,
Singapore 510180

Serangoon

Insurance and Financial Practitioners
Association of Singapore (IFPAS) –
NKF Dialysis Centre
Blk 201, Serangoon Central, #01-30,
Singapore 550201

Simei

Kwan Im Thong Hood Cho Temple –
NKF Dialysis Centre
Blk 101, Simei St 1, #01-892,
Singapore 520101

Tampines 1

National Trade Union Congress/
Singapore Pools – NKF Dialysis Centre
Blk 935, Tampines St 91, #01-333,
Singapore 520935

Tampines 2

Wong Sui Ha Edna –
NKF Dialysis Centre
Blk 271, Tampines St 21, #01-99,
Singapore 520271

Teck Whye

Leong Hwa Chan Si Temple –
NKF Dialysis Centre
Blk 113, Teck Whye Lane, #01-666,
Singapore 680113

Toa Payoh

Singapore Airlines – NKF Dialysis Centre
Blk 225, Toa Payoh Lor 8, #01-54,
Singapore 310225

Upper Boon Keng

Sakyadhita – NKF Dialysis Centre
Blk 19, Upper Boon Keng Road,
#01-1220, Singapore 380019

Woodlands 1

Thong Teck Sian Tong Lian Sin Sia –
NKF Dialysis Centre
Blk 825, Woodlands St 81, #01-30,
Singapore 730825

Woodlands 2

NKF Woodlands Dialysis Centre
Blk 365, Woodlands Ave 5, #01-490,
Singapore 730365

Yishun

Toa Payoh Seu Teck Sean Tong –
NKF Dialysis Centre
Blk 203, Yishun St 21, #01-239,
Singapore 760203

