

PRICE SCHEDULE**REQUEST FOR PROPOSAL FOR THE PROVISION OF IT HELPDESK SUPPORT SERVICES FOR NKF**

S/N	ITEM	PRICE (exclusive of GST)
1	Monthly Recurring IT Helpdesk Support Services	

OPTION TO PURCHASE (Extended Support Hours)

S/N	ITEM	PRICE (exclusive of GST)
1	Monthly Extended IT Helpdesk Support Services Operating Hours (NKF Office Days Mon – Sat from 7.00pm to 11pm)	

OPTION TO PURCHASE (Value Added Services)

S/N	ITEM - Value Added Services	PRICE (exclusive of GST)
1		

OPTION TO PURCHASE (AD-HOC Service)**SCHEDULE OF RATE:**

S/N	ITEM	Per Unit	PRICE (exclusive of GST)
Unit Rate For AD-HOC Service (Support engineer) covering the hours mentioned in the item below.			
Deskside Engineer Support			
1	NKF office hours from 0700hrs till 1900hrs Mondays to Fridays	1	
2	NKF office hours from 0700hrs till 1900hrs Saturdays	1	
3	NKF after-office hours from 1900hrs till 0700hrs Mondays to Fridays	1	
4	NKF after-office hours from 1900hrs till 2359hrs Saturdays	1	
5	NKF after-office hours from 0000hrs till 2359hrs Sundays	1	
Network / System Engineer Support			
6	NKF office hours from 0700hrs till 1900hrs Mondays to Fridays	1	
7	NKF office hours from 0700hrs till 1900hrs Saturdays	1	
8	NKF after-office hours from 1900hrs till 0700hrs Mondays to Fridays	1	
9	NKF after-office hours from 1900hrs till 2359hrs Saturdays	1	
10	NKF after-office hours from 0000hrs till 2359hrs Sundays	1	

Note: Prices stated on this price schedule shall be fixed pricing, not subjected to price adjustment and remain valid throughout the Term of Contract including extension period and additional purchases beyond the quantity units.

Accepted By:

Authorized Signature: _____ Date: _____

Signatory Name: _____ Signatory Title: _____

Telephone Number: _____ Contractor's Name: _____

Email Address: _____ Contractor's Stamp: _____