

PROVISION OF NIMS Clinical System Upgrade

RFP No: 20241001

Date: 8 November 2024

(A) One Time Cost (CAPEX)

One Time Cost	Type	Amount (SGD)	Remarks
Project Implementation			
Main Project Implementation Cost *See payment milestones below	mandatory		
Option - Patient Portal	option		
Option - Doctor Portal	option		
Option - Screening Clinic	option		
Option - AIC Referral integration	option		
Product Training for IT (5 days)	option		
Azure Cloud Infrastructure - Setup	if proposed		
Backup Solution - Setup	option		
Software License (Non-profit pricing)			
Data Migration Software License (state detail)	if proposed		
Production License to enable during development (state detail)	if applicable		
Any Other Third Party Software License (state detail)	if proposed		
Annual Maintenance			
Year 1 Maintenance	mandatory		
Year 2 Maintenance	mandatory		
Year 3 Maintenance	mandatory		
Year 4 Maintenance	option		

*Payment milestone and Passing Criteria

Company's Stamp & Signature:



- Project Initiation (10%) - Project kickoff meeting, initial project plan, and stakeholder approval.
- Requirement Gathering and Analysis (10%) - Detailed requirements document, system analysis report, and stakeholder sign-off.
- Design Phase (20%) - System design document, architecture diagrams, and design approval.
- Development and Configuration (20%) - Completed system configuration, custom development, and initial testing on approved test scripts.
- SIT/UAT Completion (20%) - User acceptance testing (UAT) completion, bug fixes, and final testing report. Including system interface test.
- Deployment and Migration (10%) - Successful system migration, data transfer with report approval, and go-live.
- 4 months warranty (10%) - Post-implementation support and all bugs fixed, assist 3 months billing with submission of claims, and final project review.

Accepted By:

Authorized Signature: _____

Date: _____

Signatory Name: _____

Signatory Title: _____

Telephone Number: _____

Contractor's Name: _____

Email Address: _____

Contractor's Stamp: _____

Company's Stamp & Signature:

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(B) Recurring Cost (OPEX)

Recurring Cost / Software License (Non-profit pricing)	Type	Unit Price (SGD)	Amount (SGD)					Remarks
			Year0 ³	Year1	Year2	Year3	Year4 ⁴	
PowerApps Premium License (start with 1216 users)	mandatory							
Database - entitled under PowerApps license ¹	mandatory	with license	GB					
Database - additional cost if required ¹	if required							
Database (File Attachment) - entitled under PowerApps license ²	mandatory	with license	GB					
Database (File Attachment) - additional cost if required ²	if required							
Dynamics 365 License	if proposed							
PowerBI License	if proposed							
Azure Cloud Infrastructure - Subscription	if proposed							
Backup Solution - Subscription	option							
Any Other Third Party Software License (state detail)	if proposed							
UAT(Test) Environment (if not already included, state detail) ⁵	if required							

Note components may be awarded by parts.

Company's Stamp & Signature:



¹ Current CRM database size is 323GB

² Current Scanned Document - Admin Doc is 613GB

² Current Scanned Document - Clinical Doc is 632GB

³ Year0 is build year with warranty, and is dependant on proposed schedule

⁴ Note Year4 is option year

⁵ Note NKF have licenses for Microsoft Power Apps for Developer.

Accepted By:

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Date: _____

Signatory Name: _____

Signatory Title: _____

Telephone Number: _____

Contractor's Name: _____

Email Address: _____

Contractor's Stamp: _____

Company's Stamp & Signature: